

Remington Arms Co., Inc.
Product Service
Legal Case #:8986

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
313239	6/12/2013	6/13/2013	6/13/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jason	Gulley	4835 W. Co Rd 36	Ozark	AL	36360		H 334-379-6915

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI Cause:4038	Could Not Duplicate Concern			
PD				
S Concern:1025	Unexplained Discharge - No Mention of Safety Position		Unknown	
C				

6/14/13 Per note with rifle, "this gun have when off one time with me."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	25767	C6802591	PN	6/11/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	BOTTOM HALF SEE THRU MOUNTS	U			

CONCERN: WENT OFF ONE TIME WITH ME

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

6/14/13 Per Ilion, could not duplicate concern. Trigger assm dirty with some light rusting. Can offer to replace TPA, clean and test at 1/2 normal cost.cm 7/1/13: I called & spoke w/Leslie (wife) - she said she will call back later today w/card # to pay quote. Leslie called back & spoke with a CSR, apprvd & pd for repair. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/13/2013
	Product Type		RF
	Action Type		A

	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		PN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SURFACE RUST
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	False		
Trigger	Condition	Slightly Worn; Functioning	DIRTY. LITE RUSTING
	Pull	---Select---	6#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU MOUNTS

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00313239	Serial Number / Description C6802591 Model 700 Center Fire Caliber: 243 win'	Date Received: 06/12/2013 Estimate Date: 06/13/2013 Date Printed: 06/28/2013						
Customer: JASON GULLEY 4835 W CO RD 36 OZARK, AL 36360 US		Return To: JASON GULLEY 4835 W CO RD 36 OZARK, AL 36360 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Reported MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	Problems Found MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
Technician Comments could not duplicate concern.trigger assembly dirty with some lite rusting. can offer to replace trigger assembly, clean and test fire at 1/2 normal cos t.								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
Sub Total:								77.00
Est Sales Tax:								1.94
Grand Total:								\$78.94

Model Number: 700		Serial Number: C6802591 8986	
Name: JASON, GULLEY		Date of Purchase: JULY 2011	
Address (no PO Boxes): 4835 W. CO RD 36			
City: OTANK		State: AL	Zip: 36360
Phone (Daytime): 1-334-379-6915		Fax:	
E-mail Address:			
Please describe your problem:			
<p>I am requesting the removable and replacement of the Trigger Assembly due to the Trigger Assembly is found to be in an unsatisfactory condition and potentially unsafe to operate with this fire arm.</p> <p><i>this gun have when off one time with me.</i></p>			
500 characters left			

22"
PN6/93
6#
012

C6802591

Model: **700**



RE00313239

n, contact the Repair Center for
air time.

OR SPENT SHELLS IN YOUR
WITH THE FIREARM. THIS IS A
YOU FEEL YOU MUST SEND
HEM IN A SEPARATE PACKAGE AND
ZIP CODE), TELEPHONE AND
YOUR FIREARM.

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- Remove all accessories from your firearm to prevent loss or damage.
- Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

*could not dup. concern
T.A. dirty with some like
rusting. can offer to mp.
TAA, clean & test at 1/2
normal cost.*

RS

RECEIVED
JUN 14 2013

1/12/2013 8:39







