

## Remington Arms Co., Inc.

Product Service

Legal Case #:9275

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
323243	10/7/2013	10/8/2013	10/8/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun Works of Central New York		Gun Works of Ce	5378 State Route 31	Verona	NY	13478		H 315-271-8173

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSO	Concern:1028	Fired With Safe ON	Unknown	
C				

Per Remington Firearm Receipt Form, "Not safe. Fires w/safe on." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25815	C6475651	XJ	12/6/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HQ. INC., #6	TWO PIECE BASE	U			

CONCERN: FSO

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

10/10/13: Per Ilion, "could not duplicate concern. Can offer to replace trigger assembly, check over and test fire to restore confidence in rifle at 1/2 normal cost." jbi 10/11/13: I called and spoke to Aaron with Gun Works, he approved repair. Paid with R acct. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		XJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00323243	<b>Serial Number / Description</b> C6475651 Model 700 Center Fire Caliber: 700 MM rem mag lh	<b>Date Received:</b> 10/07/2013 <b>Estimate Date:</b> 10/08/2013 <b>Date Printed:</b> 10/11/2013
<b>Customer:</b> THE GUN WORKS OF CENTRAL NEW YORK 5378 STATE ROUTE 31 VERONA, NY 13478 US		<b>Return To:</b> THE GUN WORKS OF CENTRAL NEW YORK 5378 STATE ROUTE 31 VERONA, NY 13478 US

Please Circle One:  
 VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments:**  
 could not duplicate concern. can offer to replace trigger assembly, check over and test fire to restore confidence in rifle at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305572B	Part	700 X-MARK PRO TRIG ASSB LH BLACK (OS)	1	Billable	1	86.00	50	43.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	
								<b>Sub Total:</b>	
								71.50	
								<b>Est Sales Tax:</b>	
								5.01	
								<b>Grand Total:</b>	
								\$76.51	

Receipt Of Firearm(s) Delivered to the Plant for Repair  
Firearm Checked For Live Ammunition ☒

24"  
X512/8"  
4.5"  
.011

Driver's License ID# \_\_\_\_\_

Delivery Date 10/13/13

9275

Customer Name (Print) Bar Works

Employee (Y) (N) ☒

Address 5378 Star Rd 31

City Vernon

State NH

Zip 13078

Phone Number (315) 271 8173

Manufacturer Rem

Firearm Description Model 700

Cal./Ga. 7mm

Serial Number C6475651

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition \_\_\_\_\_

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition \_\_\_\_\_

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel ) Barrel length \_\_\_\_\_

List additional accessories: IE Scope, Sling, Gun case and description;

None

Customer request: Not safe Fire w/ safe on

Return Process Return to Clark St. Ent. [ ] Return via UPS ☒

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature \_\_\_\_\_  
person delivering firearm

Date 10/13/13

could not dup concern.  
can offer to Rep. T.A.  
check only + test to  
restore confidence at  
1/2 normal cost.

Signature Mark L.  
security officer

Date 10/13/13

Signature Greg Langheim  
Arms Service / CSR

Date 10/13/13

RECEIVED  
OCT 10 2013

Serial Number: C6475651

Model: 700



RE00323243

k Up Verification BY: \_\_\_\_\_  
vered the above described firearm to the  
lawfully possess a firearm in New York State.

\_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
the same who delivered

\_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
returning the firearm

Remington.

Security Copy - White

Arm Service Copy - Yellow

Customer Copy - Pink

THE GUN WORKS OF CENTRAL NEW YORK  
5378 STATE ROUTE 31  
VERONA N.Y 1347

**CONTACT PERSON FOR ESTIMATES OF REPAIR : AARON**

[cnygunworks@hotmail.com](mailto:cnygunworks@hotmail.com)

ph: 315-363-7041 fax: 315-280-0841

OCT. 3, 2013

MODEL 700  
SERIAL NO./REP # C 6475 651  
CAL/GA. 7mm

290 372

REMINGTON ARMS  
ATTENTION REPAIRS:



PLEASE REPAIR AND RETURN



PLEASE PROVIDE ESTIMATE

PROBLEM REPORTED FOR REPAIR:

Trigger Fired on Safe











