

Remington Arms Co., Inc.

Product Service

Legal Case #:9330

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
324841	10/22/2013	10/23/2013	10/23/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Fritz	Gurschick	567 Wilson Hill Rd	Turner	ME	04282		H 207-966-3135 E klondike@megalink.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00064606 Service Request Section, "Safety has always been hard, but now he says that he pushed the safety off and the gun fired." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27494	E6800481	AP	3/20/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORTON DIST CO INC * LEW		U			

CONCERN:FSR, SAFE WORKS HARD

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over, and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

10/24/13: Per Ilion, trigger assembly set screws altered. Safety works hard. Replace trigger assembly, check over, and test at no charge. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date		10/23/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	SAFETY WORKS HARD, SEAR LIFT HIGH
Barrel	Description		26" 243 WIN HB
	Date Code		AP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS BEEN PILLAR AND GLASS BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.018
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700; F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting a information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete se THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00064606	Serial Number / Description E6800481 Model 700 RIFLE Caliber: 243	Date of Request: Date Printed:
Customer: FRITZ GURSCHICK 567 WILSON HILL ROAD TURNER, ME 04282 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: klondike@megalink.net		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your fa repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return: M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M536 - SAFETY WORKS HARD		
Service Request Section Safety has always been hard, but now he says that he pushed the safety off and the gun fired.		

Parts And Service Details

Qty Needed	Warranty	Price
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E6800481

Model: 700



RE00324841

RECEIVED
OCT 24 2013

BY:

T.A. sets screws A/T.
safety works hard.
rep. T.A. check over &
test AT N/C.

#230145

10/16/2013







