

Remington Arms Co., Inc.
Product Service
Legal Case #:9030

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
314864	7/8/2013	7/15/2013	7/15/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gary	Harley	4519 Cleveland Ave	Cheyenne	WY	82001		H 307-632-0777 C 307-631-9978 E elk_hunter@bresnan.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Unexplained Discharge - No Mention of Safety Position	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Per customer letter, firearm accidentally discharged twice. Both times while hunting. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	B6571066	CE	4/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	MAURICE SPTG GDS CHICAGO IL	SCOPE BASE,BOTTOM HALF RINGS,MUZZLE BRAKE	N			

CONCERN:ACCIDENTAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, clean, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

7/16/13: Per Ilion, could not duplicate concern. Can offer to replace trigger assembly, clean and test fire at 1/2 normal cost to restore confidence in rifle. jbi 7/18/13: Called cust. & left VM for him to call me about quote. df 7/22/13: Customer called. Apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		CE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	GLASS BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SOME BEDDING DEBRIS ON OUTSIDE OF SODE PLATES
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF RINGS,MUZZLE BRAKE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00314864	Serial Number / Description B6571066 Model 700 Center Fire Caliber: 30 -06 SPRG	Date Received: 07/08/2013 Estimate Date: 07/16/2013 Date Printed: 07/18/2013
Customer: GARY HARLEY 4519 CLEVELAND AVE CHEYENNE, WY 82001 US		Return To: GARY HARLEY 4519 CLEVELAND AVE CHEYENNE, WY 82001 US

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp. Date _____
 Open Account: R _____ PO Number: _____
 Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR/SAFETY INSP.	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments:
could not duplicate concern.can offer to replace trigger assembly, clean and test fire at 1/2 normal cost to restore confidence in rifle.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
								paid 7/22/13 df CC #
								Sub Total: 77.00 Est Sales Tax: 3.85 Grand Total: \$80.85

DEAR REMINGTON

9030

THIS FIREARM HAS ACCIDENTALLY
DISCHARGED TWICE.

BOTH TIMES WHILE HUNTING.

PLEASE INSPECT THE WEAPON
AND REPAIR.

I BOUGHT THE GUN USED &
HAVE NEVER DONE ANY
INTERNAL REPAIRS OR
MODIFICATIONS TO IT.

THANK YOU.

GARY HARKLEY 4519 Cleveland Ave
CHEYENNE, WY. 82001

H- 307 632 0777
C- 307 631 9978

email:

elk_hunter@bresnan.net

SR # SR00054346

SN: CE95 / B6571066

RECEIVED
JUL 16 2013

BY:.....

Serial
Number:

B6571066

Model: 700



RE00314864

could not sup. concern can often
to rep. TPA, clean test at 1/2 cost
to restore confidence in rifle.

Q

22"
CE4/86
4#
.010







