

Remington Arms Co., Inc.
Product Service
Legal Case #:9162

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		8/28/2013		8/24/2013			

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	John	Hagerman	242 Luckey and Kennedy Rd.	Magee	MS	39111		H 601-497-9801

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

8/28/13: Customer called in. He stated he has had the rifle for about 10 years. He said the rifle has just recently started firing when closing the bolt - no damage, no injury. Customer said he has seen reports about the Model 700 on the internet & is concerned. He said he removed the original trigger and put in a Timney trigger and is still having the same issue with firing on bolt closing. Customer stated he will put the original trigger back in the rifle before he ships it to the factory for exam. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

9/4/13: Customer said he would call me back with the serial number of the rifle but did not. I mailed an ARS, letter and SR paperwork to him. Box order# 1536578. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE: 09/04/2013	Service Request # SR00060606
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

JOHN HAGERMAN
242 LUCKEY AND KENNEDY RD.
MAGEE, MS 39111 US
SR00060606

Email:

RETURN ITEM TO:

ILN

Arms Services



ATTN: Product Service