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	Remington Arms Co., Inc. Product Service								
			Legal Case #:8749						
Case In	formation		U						
RE#	Date Opened	Date Opened(PS)	Date Closed	Inciden	t Date	Pre	Lit	Lit	Obsolete
		3/28/2013	2/14/2014	3/25/2	2013				
Custom	er Information								
Туре	Business First N	lame Last Name	Street	City	State	Zip	Age	C	ontact
Inciden	t Geor	rge Hale ¹	10 N. Meadow St. PO Box 542	Grant Park	IL	60940		H 815	-540-9116
Inciden	t Information								
Clair	ns	Codes	Re	epair Est. I	Medica	l Treati	ment	Medi	cal Status
PI									
PD S F: C	S FSR Concern:1007 Fired on Safe Release Unknown								
3/28/13: George Hale called in. Customer said he bought gun from a friend. He stated he experienced a FSR with rifle on 3/25/13 while at a friend's house. Customer stated there was no personal injury or property damage. df									

Firearm Information

riteanni informa	tion				
Mfg.	Туре	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/7MM MAG	27480	E6635074	5/3/2000 4:46:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner		
	WAL-MART WAREHOUSE #3R		N		

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						

Repair/Replacement Repair/Replacement Cost Date

3/28/13: Mailed ARS, letter, service request paperwork. Box order# 1486641. df 2/14/14: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Dowt	Cub Dant	Cala	Commont
Part P	Sub-Part	Code	Comment

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=8749&Type=... 2/14/2014

ARS LABEL REQUEST FORM

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DATE:	03/28/2013		Service Request #	SR00049235
QUANTITY:	1		WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm		email address:	I WILL MAIL LABEL
Business:		Remington Servi PO Box 700 Madison, NC 27 www.Remington	025-0700	
			FORMATION	
MAIL LABE	L TO:	GEORGE HALE 110 N. MEADO GRANT PARK, SR00049235	W ST. PO Box 542	
		Email:		
RETURN IT	EM TO:	ILN Arms Services		
			4XX596 MAR 28, 201. SVC GNDCOM ACT TRACKING# 124XX596906747 REF 1:SR00049235 REF 2:	
			HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CH DV 0.00 COD DC 0.00 DGD AH 0.00 PR TOT PUB CHG 11.06	RGS: SVC T/P USD 0.00 RS 0.50 0.00 SD 0.00 0.00 SP 0.00 PUB+HANDLING 11.05
ATTN: Proc	iuci Service			