

Remington Arms Co., Inc.
Product Service
Legal Case #:8963

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
312514	6/4/2013	6/5/2013	6/5/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Garland	Henson	8520 W. Athens Ln	Fayetteville	AR	72704		E ghenson@cmfoods.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Discharged when chambering round	Concern:1008 Fired on Bolt Closing		
C				

6/12/13 Per note with rifle, this gun will discharge unexpectedly when you chamber a round if you are not real careful.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/6MM REM	n/a	306819	RP	11/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	6/12/2013				

6/12/13 Per Ilion, trigger assm dirty, sticky and rusty. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/5/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 6MM REM
	Date Code		RP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	GLASS BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Scar	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Not Functioning	DIRTY, STICKY, RUSTY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

PO Box 700
Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22"
12 1/16"
4#
1008

Service Request Number
SR00033730

Serial Number / Description
306819

Model

Date of Request: 05/28/2013
Date Printed: 05/28/2013

8963

Customer:
GARLAND HENSON
8520 WATHENS LANE
FAYETTEVILLE, AR 72704 US

Destination:
Arms Services,
14 Hoedler Ave
Ilion, NY 13357 US

Email: ghenson@cmfarms.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
A0240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Garland Henson
8520 W. Athens Ln.
Fayetteville AR 72704

RECEIVED
JUN 07 2013

BY: _____

T.A. Dirty, sticky + rusty.
Rep. TPA, clean + test and.
BIP for B 20. T

Q

Serial Number:
306819
Model: 700



RE00312514

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

This gun will discharge
Unexceptedly when you
Chamber a round, if you
are not real careful.

It is dangerous and
Needs repair.

Thanks;
Harlan/Henson

Rifle Information:

Remington Model 700

Caliber 6mm. Rem.

Serial # 306 819

This rifle was a gift to me from a
elderly family member.

Garland Henson
8520 W. Athens LN.
Fayetteville AR. 72704

Garland Henson







