

Remington Arms Co., Inc.
Product Service
Legal Case #:9127

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
318503	8/19/2013	8/20/2013	8/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steven	Hubnik	1101 Carlos G Paker Blvd NW	Taylor	TX	76574		H 512-413-2118 E steven_h@babecoinc.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per SR00058669 Service Request Section, customer states the rifle will discharge when safety is moved. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/2506 REM	n/a	6389092 RT	11/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner		
	WACO HDW. CO. WACO, TEXAS	TWO PIECE BASE	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly under BLP for \$20.00 + shipping and replace bolt at 25% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

8/21/13: Per Ilion, "trigger assembly dirty, sticky & set screws altered, trigger is frozen to sideplates. Replace trigger assembly and test fire under bolt lock program for \$20.00 + shipping. Fit over size bolt to correct headspace at 25% discount." 8/22/13: I called Steven Hubnik and he approved the quote with a credit card. jbi

Examination[Remington/CF/BA]

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9127&Type=... 8/22/2013

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 2506 REM
	Date Code		RT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Not Functioning	HAS AN EXTREME MAX HEADSPACE COND.
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	

Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY STICKY.TRIG FROZEN TO SIDE PLATES
	Pull	---Select---	10+# WOULD NOT MOVE
	Altered	True	SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00318503	Serial Number / Description 6389092 Model 700 Center Fire Caliber: 25 -06	Date Received: 08/19/2013 Estimate Date: 08/20/2013 Date Printed: 08/22/2013
Customer: STEVEN HUBNIK 1101 CARLOS G PAKER BLVD NW TAYLOR, TX 76574 US	Return To: STEVEN HUBNIK 1101 CARLOS G PAKER BLVD NW TAYLOR, TX 76574 US	

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M240 - BOLT LOCK SAFETY MODIFICATION

Found

M112 - HEADSPACE IS EXCESSIVE
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M240 - BOLT LOCK SAFETY MODIFICATION

Technician Comments

trigger assembly dirty, sticky & set screws altered, trigger is frozen to sideplates. replace trigger assembly and test fire under bolt lock program for \$20.00 + shipping. fit over size bolt to correct headspace at 25% discount

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F27341	Part	700 EXTRACTOR RIVET MAGNUM	1	Billable	1	4.00	25	3.00
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
F92897	Part	700 BOLT ASSB BDL MAX LONG FI	1	Billable	1	140.00	25	105.00
F97322	Part	700 EXTRACTOR MAGNUM	1	Billable	1	13.00	25	9.75
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 154.75

Est Sales Tax: 10.45

Grand Total: \$165.20

File Add Repair Estimate Repair Expense Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

Repair Inquiry - Repair Inquiry

Repair Number: RE00318503 Serial: 6389092 Model: 700 Status: New 8/20/13 10:23:58 AM

Verify Repair

Customer: STEVEN HUBBARD Return To: STEVEN HUBBARD

Address 1: 1101 CARLOS G PAKER BLVD HWY Address 2: PD Box: 1101 CARLOS G PAKER BLVD HWY

City: TAYLOR City: TAYLOR

State: TX Zip Code: 76781 Country: US State: TX Zip Code: 76781 Country: US

Comments: CSR: CUSTOMER STATES TIRE WOULD WILL DISCHARGE WHEN SAFETY IS MOVED.

Repair Search Refresh Close

24" RT 11/70 10+ 1007

Serial Number: 6389092

Model: 700



RE00318503

RECEIVED
AUG 21 2013

BY:.....

ripk has a max headspruce condition
will quote for oversize bolt at 25% disc.
T.A. dirty, sticky & set screws
A/t. TRQ. is frozen to side plates
& will not move. Rg. TPA, clean & test
und BLP Con 20 +

9







