

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9392

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
326011	10/31/2013	11/1/2013	11/1/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Riley	Iden	7941 W Goshen Suite A	Visalia	CA	93291		H 559-651-2525 E casleysgunshop@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00064106 Service Request Section, "Consumer states that when loaded & take safety off the firearm discharges without pulling trigger." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	27490	E6237250	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	AFT MKT STK,TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

11/5/13: Per Ilion, "action and trigger assembly very dirty and rusty, set screws altered. Can offer to replace trigger assembly, check over, and test fire at 1/2 cost." jbi 11/6/13: I called Riley Iden with quote. He said he will call back with credit card. jbi 11/15/13: I received call from Riley Iden, he approved quote with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/1/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		20" 223 REM HB
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Shroud	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Face	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	VERY DIRTY,RUSTY
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9392&Type... 11/15/2013

Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,PARTS SLUGGISH AND BIND WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT STK,TWO PIECE BASE

Quotation

Remington Service
 PO Box 700
 Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00326011	Serial Number / Description E6237250 Model 700 RIFLE Caliber: 223 REM	Date Received: 10/31/2013 Estimate Date: 11/01/2013 Date Printed: 11/06/2013
Customer: RILEY IDEN 7941 W GOSHEN SUITE A VISALIA, CA 93291 US	Return To: RILEY IDEN 7941 W GOSHEN SUITE A VISALIA, CA 93291 US	

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M640 - SAFETY DOES NOT ENGAGE PROPERLY	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

action and trigger assembly very dirty and rusty,set screws altered.can offer to replace trigger assembly,check over and test fire at 1/2 cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
Sub Total:								77.00
Est Sales Tax:								2.91
Grand Total:								\$79.91

R

Form: Inquiry - Repair Inquiry

Repair Number: **RE00326011** Serial: E6237250 Model: 700 RFLU Color: 220 RDM

Year/Rec'd: **9392** Received: **New 11/05/2013 4:16:05 PM**

ADDRESS INFORMATION

Customer: **RAYLEIGH** Returned from: **RAYLEIGH** Received from:

Address 1: **3241 W GOSHEN** Address 2: **3241 W GOSHEN**

City: **WYOMING** PO Box: PO Box:

State: **CA** Zip Code: **92321** Country: **US**

Accessories Received:

Code	Desc	Qty
9392	Soft Case	1
9392	Scope Case	2

Comments: **EDIT MRS LABEL**

Refresh Close

on.

20 V

LQ 2/9

3.5H

1001

Serial Number: **E6237250**
 Model: **700**



RE00326011

RECEIVED
 NOV 05 2013

BY:

ACT. + T.A. very dirty & rusty
 set screws alt. cam roller
 to Mgr. T.A. chollowen & rest
 at 1/2 cost.

G













