

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8142

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/12/2012	5/22/2013	11/11/2012			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chris	Jacks	#28 Grant 145	Grapevine	AR	72057		H 870-550-7142

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Fired when closing bolt	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C				

11/12/12 Per call from Jacks, yesterday when he closed the bolt on his 700, scr #E6418599, it fired and blew a hole in the floorboard of his Rhino and into his tire. The safety was on at the time. His wife's 700 had an accidental firing years ago but he thought it was something she did, G6314735.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27480	E6418599		11/11/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27453	G6314735		6/11/2003 4:52:42 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
No product sent for inspection						
	Repair/Replacement Cost	Repair/Replacement Date				

11/12/12 Mailing ARS for both rifles to come in for inspection.cm 5/22/13 No product sent for inspection.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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## ARS LABEL REQUEST FORM

DATE:	11/12/2012	Service Request #	SR00034635
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelics email address:		

### Business:

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
www.Remington.com

## LABEL INFORMATION

### MAIL LABEL TO:

CHRIS JACKS  
#28 GRANT 145  
GRAPEVINE, AR 72057 US  
SR00034635

Email:

### RETURN ITEM TO:

ILN

Arms Services

4XX696 NOV 12, 2012 ACT WT 10.0 LBS #PK 1  
SVC GND COM BL WT 10.0 LBS  
TRACKING# 1Z4XX6888086706806 ALL CURRENCY USD  
REF 1:SR00034635  
REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.60
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.88		PUB+HANDLING 10.88

ATTN: Prod Ser #8142

## ARS LABEL REQUEST FORM

DATE: 11/12/2012	Service Request # SR00034636
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: mitchelles	
email address:	

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	CHRIS JACKS #28 GRANT 145 GRAPEVINE, AR 72057 US SR00034636  Email:
<b>RETURN ITEM TO:</b>	ILN  Arms Services

4XX686 NOV 12, 2012 ACT WT 10.0 LBS #PK 1  
 SVC GND COM BL WT 10.0 LBS  
 TRACKING# 1Z4XX6869087454810 ALL CURRENCY USD  
 REF 1:SR00034636  
 REF 2:  
  
 HC 0.00 CNS 0.00 FRT: 3RD  
 SHIPMENT PUB RATE CHARGES: SVC T/P USD  
 DV 0.00 COD 0.00 RS 0.50  
 DC 0.00 DGD 0.00  
 AH 0.00 PH 0.00 ROD 0.00  
 TOT PUB CHG 10.88 PUB + HANDLING 10.88

ATTN: Prod Ser #8142
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# ShipRequest™



Ship To: Mr. and Mrs. Chris Jacks  
Company:  
Address 1: #28 Grant 145  
Address 2:  
Address 3:  
City: Grapevine  
State/Province: Arkansas  
ZIP/Postal Code: 72057  
Country: United States  
email:  
Phone:  
Account: 230145  
Package Type: Package  
Address Type: Residential  
Deliver By: Mon, November 19, 2012  
Package ID: 8800

Special Instructions:

Sender Name: Christy Mitchell  
email: Christy.Mitchell@remington.com  
Prepared By:  
Phone:

Date: 11-13-12 1 lb 8 oz

Acct #	: 230145	Base \$	6.88
Cust #	: 0DL0000010733	Spc S: \$	2.00
Zip/Zone	: 72057 / 5	Add: \$	0.00
Trk #	: 1Z4XX5960300046046	Total \$	8.88
Pkg ID #	: 8800		
Service	: UPS Ground		

 Pitney Bowes



# ShipRequest™



Ship To: Mr. and Mrs. Chris Jacks  
Company:  
Address 1: #28 Grant 145  
Address 2:  
Address 3:  
City: Grapevine  
State/Province: Arkansas  
ZIP/Postal Code: 72057  
Country: United States  
email:  
Phone:  
Account: 230145  
Package Type: Package  
Address Type: Residential  
Deliver By: Mon, November 19, 2012  
Package ID: 8801

Special Instructions:

Sender Name: Christy Mitchell  
email: Christy.Mitchell@remington.com  
Prepared By:  
Phone:

Date: 11-13-12 1 lb 8.2 oz

Root #	: 230145	Base \$	6.88
Cust #	: 0DL0000010729	Spc \$	2.00
Zip/Zone	: 72057 / 5	Addl \$	0.00
Trk #	: 1Z4XX6960300046037	Total \$	8.88
Pkg ID #	: 8801		
Service	: UPS Ground		