

Remington Arms Co., Inc.
Product Service
Legal Case #:8864

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
309377	4/29/2013	4/30/2013	4/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Johnson's Gun and Pawn		Johnson's Gun a	1166 Neely Avery Rd	Neely	MS	39461		E gvns@tds.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fired when being bolted Concern:1008 Fired on Bolt Closing			
C				

5/2/13 Per note on SR, gun will not fire, may hang fire, this weekend it fired when switched from safe to fire. Gun will sometimes fire when being bolted.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	26133	D6589756	PU	6/24/2000 7:12:45 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

5/2/13 Per Ilion, trigger assm has a partially dried and sticky lube residue causing parts to work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRACVIS
	Exam Date		4/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		PU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	HAS A STICKY LUBE RESIDUE PARTS WORKING SLUGGISH
	Pull	---Select---	5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	

Service Request

Remington Service
PO Box 700



Madison, NC 27025-9700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

24"
PUG/200
5#
1015

Service Request Number: **SR00044413** Serial Number / Description: **D6589756** Model: **700DM RIFLE** Date of Request: **02-06-2013** Date Printed: **04-22-2013**

8864

Customer:
JOHNSON'S GUN AND PAWN
1166 NEELY AVERY ROAD
NEELY, MS 39461 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: **GVNS@IDS.NET**

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M992 - INSPECT

Service Request Section

gun will not fire; may hang fire; this weekend it fired when switched from safe to fire; inspect tri

per? **GUN WILL SOMETIMES FIRE WHEN BEING BOLTED**

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

D6589756

Model: **700**



RE00309377

RECEIVED
MAY 02 2013

BY:.....

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

T.A. has a partially dried +
stick cube residue causing
parts to work sluggish can
often to rep. TPA clean + test
at 1/2 normal cost.

Sub Total: **Q** .00
Est Sales Tax: .00

Grand Total: **\$.00**

CUSTOMER'S ORDER NO.		PHONE		DATE	
NAME					
ADDRESS					
CASH	C.O.D.	CHARGE	ON ACCT.	MOSE. RETD.	PAID OUT
					TAX
SOLD BY	RECEIVED BY				TOTAL

C PRODUCT 626

All claims and returned goods MUST be accompanied by this bill.

Thank You







