

Remington Arms Co., Inc.
Product Service
Legal Case #:9016

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
314410	6/27/2013	6/28/2013	6/28/2013				

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Mike	Joldersma	4663 Helen Hwy.	Sautee	GA	30571		H 706-969-4176 E eaglerock696@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires at will	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Service Request SR00055586. CSR notes on repair "Safety Modification Program". Customer's note "Fires at will". jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WTN	n/a	A6626821	OQ	6/1/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	ARMSCO DIST CORP NASHVILLE TN	SLING	U			

CONCERN:FIRES AT WILL

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, quote to repair BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

7/16/13: Per Ilion, Could not dup. concern. Trigger assembly dirty and sticky. Replace TPA, clean, and test under BLP. jbi 7/17/13: I called customer & he apprvd & paid by CC#. df

Examination[Remington/CF/BA]

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9016&Type=... 7/17/2013

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/28/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	5.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SLING

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P-800-243-9700/F-336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00314410	A6626821	06/27/2013
	Model 700 Center Fire Caliber: 270 WIN	Estimate Date: 06/28/2013
		Date Printed: 07/17/2013

Customer:

MIKE JOLDERSMA
4663 HELEN HWY
SAUTEE, GA 30571 US

Return To:

MIKE JOLDERSMA
4663 HELEN HWY
SAUTEE, GA 30571 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature:

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)
M240 - BOLT LOCK SAFETY MODIFICATION

Technician Comments

could not duplicate concern. trigger assembly dirty and sticky. replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

PAID
7/17/13 df

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

frmEnquiry - Repair Inquiry

Repair Number: **RE00314410** Serial: A6626821 Model 700 Center Fire Caliber: 270 Repairman:
 Verify Repair **High Priority** Status: New 6/24/2013 1:50:26 PM

ADDRESS INFORMATION

Customer ☒ Received from **Return To** ☒ Received from
 Name: MIKE JOLDERSMA MIKE JOLDERSMA
 Address 1: 4663 HELEN HWY 4663 HELEN HWY
 Address 2: PO Box: PO Box:
 City: SAUTEE SAUTEE
 State: GA Zip Code: 30571 Country: US GA Zip Code: 30571 Country: US

FFL: 1 58 311 01 51 08228 092015

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 706 969 4176
 Fax:
 Email: EAGLEROCK696@YAHOO.COM
 Comments:

Received Condition

Good
 Condition Notes
 CSR Notes: SAFETY MODIFICATION PROGRAM

Accessories Received

Code	Desc	Qty
A006	Sling Strap	1
A007	With Stud	2
A008	With Swivel	2

Repair Search

Refresh

Close

A6626821

Model: 700



RE00314410

DMJ506CHW7L

Friday, Jun 28 2013

4:50 AM

6:34 AM
6/28/2013RECEIVED
JUL 16 2013

BY:.....

5# A6626821
 win,
 .270 cal
 FIRES AT WILL

could not dup. concern.
 T.A. dirty + sticky. Rep.
 TPA, CG ant rust und.
 BLP Cor 20 +

Q







