

Remington Arms Co., Inc.
Product Service
Legal Case #:8789

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
307298	4/8/2013	4/9/2013	4/9/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wayne	Jones	PO Box 4125	Sedona	AZ	86340		H 970-985-5796 E wandjjones@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			Unknown
S	Fires when the bolt is moved Concern:1008 Fired on Bolt Closing			
C				

4/11/13 Per note on SR, customer states the rifle will fire when the bolt is moved.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	27111	G6270226	DZ	9/3/2005 12:14:37 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	TWO PIECE BASE	U			

CONCERN: FIRES WHEN BOLT IS MOVED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

4/11/13 Per Ilion, trigger assm dirty and set screws altered. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/9/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 300 RUM
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY. WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED NON FACTORY SEALANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Repair Inquiry - Repair Inquiry

Repair Number: RE00307298

Serial: G6270226 Model 700 Center Fire Caliber:
300 REM ULTRA MAG LH Produced: 09/03/2005
SKU: 27111

Repairman:

Status: New 3/20/2013 1:05:44 PM

Verify Repair

ADDRESS INFORMATION

Customer		Received from	Return To	Received from	
Name:	WAYNE JONES		WAYNE JONES		
Address 1:	PO BOX 4125		3132 WHITE BEAR ROAD		
Address 2:		PO Box:		PO Box:	
City:	SEDONA		SEDONA		
State:	AZ	Zip Code:	86340	Country:	US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 970 985 5796
Fax:
Email: WANDJJONES@HOTMAIL.COM
Comments:

Received Condition

Good
Condition Notes:
CSR Notes: Customer states the rifle will fire when th bolt is moved.

Accessories Received

Code	Desc	Qty
A007	With Stud	2
A016	Scope Base	2

RECEIVED

APR 10 2013

Refresh Close

T.A. dirty + set screws
A.H. CAN offer to rep. TPA,
CLEAN + Test A 1/2 cost.

Serial Number: G6270226

Model: 700



RE00307298

26"
DZ 9/05
3.54
1009







