Remington Arms Co., Inc. **Product Service** Legal Case #:8696

Case Intermeted	Case II	nform	atior
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Pre Lit Lit Obsolete RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** 3/11/2013 304152 3/12/2013 3/12/2013

Customer Information

Type Business First Name Last Name Street State Zip Age Contact H 903-216-3132 13620 Cty CR 4178 Lindale TX 75771 Bill Kallaher Incident E bkallaher@chemcal.com

Incident Information

Repair Medical Medical Claims Codes Est. Treatment Status

ΡI

PD Cause:4015 Improper Maintenance

Concern:1025 Unexplained Discharge - No Mention of Unknown Unexplained S

Discharge Safety Position

C

SR# 46606 - Reason for Return: Fails to Fire. Service Request Section: Gun accidentally discharged and then will not fire at all. df

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. DOM Type 700/7MM08 REM 25799 C6495941 BK 1/31/1990 Remington CF/BA Original Owner **Date Purchased** Where Purchased Accessories

SPORTS SOUTH INC SCOPE, RINGS, BASE, SLING U

CONCERN: ACCIDENTAL DISCHARGE

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Cash Cash Settlement Release of Claims Release Date Date Reimbursement Date Settlement APV

Per Ilion - Quote to repair @ 1/2 normal cost

> Repair/Replacement Repair/Replacement Date Cost

3/13/13: Per Ilion - TA has dried lube residue causing sear to bind to side plates. Can offer to replace TA, clean & test at 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
Examination Pro	Examiner		B.TRAVIS	
	Exam Date		3/12/2013	
	Product Type		RF	
	Action Type		A	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8696&Type=Case

3/15/2013

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	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance]
	Description		22" 7MM 08 REM
Barrel	Date Code		BK
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select]
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning]
	Bulged	False]
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE, SEAR BINDS TO SIDE PLATES
	Pull	Select	10+#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Date of Request:

Date Printed:

02/28/2013

03:01:2013

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700.F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22"

Service Request Number

Serial Number / Description

SR00046606

C6495941

Model 700 RIFLE

Customer:

BILL KALLAHER 13620 CTY CR 4178 LINDALE, TX 75771 US

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Email: BKALLAHER@CHEMCAL.COM

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your figurant will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M110 - FAILS TO FIRE

Service Request Section

GUN ACCIDENTALLY DISCHARGED AND THEN WILL NOT FIRE AT ALL

Parts And Service Details Material

Type

Description

Qtv Needed

Marrante

Price

Disc Amount

C6495941



T.A. has Adried lube residue CAUSING SERICTOBING to SHE Phytes CAN offer TO MITTA CLEAN + TOST At 1/2 NORMA!

COST.

Sub Total: Est Sales Tax: .00 .00

Grand Total:

\$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the







