

Remington Arms Co., Inc.
Product Service
Legal Case #:9044

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
315522	7/16/2013	7/17/2013	7/17/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Incident		Edward	Killam	2665 Bonanza Dr.	Erie CO	80516		H 303-494-3225 E allianceserv@mindspring.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Per customer letter, gun fired on safety release. He said he was able to recreate the situation twice more. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6597489	EW	10/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
		MUZZLE BREAK	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, quote to repair BLM

Repair/Replacement Cost	Repair/Replacement Date
\$29	

7/18/13: Per Ilion, could not duplicate concern. Replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping. jbi 7/19/13: Called Edward Killam and left message to return my call. He returned my call and approved with cc information. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	7/17/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 3006 SPRG	
	Date Code	EW	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS AFT MKT DM TG ASSM WITH MAGAZINE MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	

	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		MUZZLE BREAK

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00315522	Serial Number / Description 6597489 Model 700 Center Fire Caliber: 30 -06 SPRG	Date Received: 07/16/2013 Estimate Date: 07/17/2013 Date Printed: 07/19/2013						
Customer: EDWARD KILLAM 2665 BONANZA DRIVE ERIE, CO 80516 US	Return To: EDWARD KILLAM 2665 BONANZA DRIVE ERIE, CO 80516 US							
Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Problems								
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION	Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY) M240 - BOLT LOCK SAFETY MODIFICATION							
Technician Comments could not duplicate concern.replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
Sub Total:						37.00		
Est Sales Tax:						.00		
Grand Total:						\$37.00		

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22"
EW 10/7
4.5#
1005

Service Request Number SR00056549	Serial Number / Description 6597489 Model	Date of Request: 07/10/2013 Date Printed: 07/10/2013
Customer: EDWARD KILLAM 2665 BONANZA DRIVE ERIE, CO 80516 US	Destination: Arms Services 14 Hoefler Ave Hlon, NY 13357 US	
Email: alliniceserv@mindspring.com	Email:	

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
BOLT LOCK MECHANISM NEEDS TO BE TAKEN OUT. GEC

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:
6597489

Model: 700



RE00315522

RECEIVED
JUL 18 2013

BY:

could not dup. concern.
Rep. TRA, cleans test und.
BIP for 20 +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Q
Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

Edward W. Killam
2665 Bonanza Drive
Erie, Colorado 80516
voice: 303-494-3225 email: allianceserv@mindspring.com

July 13, 2013

Remington Arms Services
SI # SR00056549
14 Hoeller Avenue
Ilion, NY 13357

Re: Remington Model 700, Ser.# 6597489

Gentlemen/ladies:

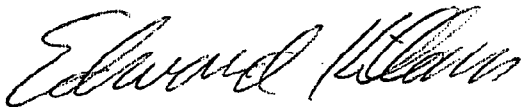
Enclosed is my Remington M700 in .30-06 caliber. I no longer have the purchase paperwork but I have owned this rifle since the 1970s. As you instructed, I have removed the scope, sling, magazine, etc.

The rifle suffered an accidental discharge when I disengaged the safety. I was able to recreate the situation twice more. The scenario was:

1. rifle with safety disengaged, i.e. in "fire" position
2. open bolt
3. engage safety
4. close bolt on live round
5. disengage safety - discharge

The trigger guard was replaced and a scope mounted in the 1970s and the muzzle brake added in the 1980s. The trigger group has never been tampered with.

Please repair/replace the trigger group/safety to prevent additional AD occurrences. Thank you for your cooperation.



Edward W. Killam



