

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8985

## Case Information

RF#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		6/11/2013					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Krupp	129 Fairway Cir	Norwalk	OH	44857		C 419-366-5925

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

6/11/13 Per call from Richard, last week he had loaded the magazine and when he closed the bolt it fired. He bought it 2nd hand about 1 1/2 yrs ago. The owner before said he had only shot about 1 box through it.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	/	700/	25801	g6293164		12/6/2002 2:29:35 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700//

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

6/11/13 Mailing box and ARS from Corporate.cm 6/26/13 Krupp called to say he is using the rifle right now but will send it later this winter. He has been told that it should be sent in without further use due to the alleged problem.cm

Examination[Remington//]

Part	Sub-Part	Code	Comment

## ARS LABEL REQUEST FORM

DATE: 06/11/2013	Service Request # SR00054798
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: mitchelcs	email address: Christy.Mitchell@remington.com

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	RICHARD KRUPP 129 FAIRWAY CIR NORWALK, OH 44857 US SR00054798  Email:
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services



4XX696 JUN 11, 2013 ACT WT 10.0 LBS #PK 1  
 SVC GND COM BL WT 10.0 LBS  
 TRACKING# 174XX6968065876742 ALL CURRENCY USD  
 REF 1: SR00054798  
 REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.39		PUB+HANDLING 10.39

**ATTN: Prod Serv #8985**



# ShipRequest™



Ship To: Richard Krupp  
Company:  
Address 1: 129 Fairway Cir  
Address 2:  
Address 3:  
City: Norwalk  
State/Province: Ohio  
ZIP/Postal Code: 44857  
Country: United States  
email:  
Phone:  
Account: 230145  
Package Type: Package  
Address Type: Residential  
Deliver By: Tue, June 18, 2013  
Package ID: 8800

Special Instructions:

Sender Name: Christy Mitchell  
email: Christy.Mitchell@remington.com  
Prepared By:  
Phone:

Date: 06-12-13 1 lb 12.5 oz	
Acct # : 230145	Base \$ 7.33
Cust # : 0DL0000015208	Spec S: \$ 0.00
Zip/Zone: 44857 / 4	Addl : \$ 0.00
Trk # : 1Z4XX5960300061467	
Pkg ID #: 8800	Total \$ 7.33
Service : UPS Ground	