Remington Arms Co., Inc. **Product Service**

Legal Case #:8413 Case Information RE# **Date Opened** Date Opened(PS) Date Closed Incident Date Pre Lit Obsolete 294124 12/26/2012 1/2/2013 1/2/2013 Customer Information Type Business First Name Last Name Street City State Zip Contact 1269 Shaffer Run Rd Oil City PA 16301 E mhmte@comcast.net Incident Larry M Lavan Jr Incident Information Claims Codes Repair Est. Medical Treatment Medical Status ΡI PD Cause: 4038 Could Not Duplicate Concern Unknown Concern: 1007 Fired on Safe Release S Fired when safety was pushed off 1/9/13 Per note on SR, the gun went off as he pushed safety off.cm Firearm Information Model/Ga. SKU Serial Bbl. DOM Mfg. Type CF/BA 700/243 WIN n/a 6502347 XU 12/1/1971 Remington Date Purchased Where Purchased Accessories Original Owner FED FIREARMS CO OAKDALE PA TWO PIECE BASE U CONCERN:FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Reim. Cash Release of Claims Settlement Release Date Reimbursement Settlement Date APV Date APV Per Ilion, replace TPA, clean and test at BLSM program price Repair/Replacement Repair/Replacement Cost Date 29.04 1/9/2013 1/9/13 Per Ilion, could not duplicate concern. Trigger assm dirty, rusty. Replace TPA, clean and test at BLSM program price.cm Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/2/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		XU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

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Bolt	Shroud	Slightly Wom; Functioning	
	Face	Slightly Wom; Functioning	
	Handle	Slightly Wom; Functioning	
Extractor	Stop	Slightly Wom; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Wom; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Wom; Functioning	BUTT PLATE MISSING
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulgcd	False	
C. C.4	Description		BOLT LOCK SAFETY
Safcty Sear	Function	Like new; Functioning	
	Lift	Select	.008
	Notch	Slightly Wom; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
Т-:	Pull	Select	4.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

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mhmte@comcast.net

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Service Request

Remington Service



Misdison, NC 27025-0700

Parts and Repairs: P:800-243-9700F:336-548-7801 www.Remington.com
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a publishe for one Service Department to address your specific concerns and provide you with accurate and complete service.PIEASE RETAIN THIS COPY FOR YOUR RECORDS.

Date of Request: Service Request Number | Serial Number / Description 12:14:2012 SR00038609 6502347 Date Printed: 12:14:2012 Model 700243 Customer: LARRY MLAVAN, JR 1269 SHAFFER RUN RD Destination: Arms Services 14 Hoefler Ave Ilium, NY 13357 US OIL CITY, PA 16301 US Email: minute@concust.net

Your request for service on the item(s) will be evaluated by our requirman to determine if it is covered under our warranty policy. If it is your firearm will be d and returned. If not, you will be contacted with an estimate before work is perfor Resson For Return
M240 - BOLT LOCK SAFETY MODIFICATION Parts And Service Details Type Description

Warranty

Model:



THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Price Disc Amount

could not dup concern The cleans Test and Bup for HE o. +

> Sub Total: Est Sales Tax:

Grand Total:

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12/14/2012







