

Remington Arms Co., Inc.
Product Service
Legal Case #:8426

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
294585	1/2/2013	1/3/2013	1/3/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dwayne	Lillywhite	290 Road 2900	Aztec	NM	87410		H 505-330-8825 E azteclillywhite@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 38267 - Service Request Section: SMP Program - gun has fired when removed from safe on half a dozen occasions. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6281211	AI	3/30/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	ROBERTS SHELL CO VINELAND NJ	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

1/5/13: Per Ilion - TA dirty & set screws altered. Replace TA, clean & test under BLM - quote. df 1/9/13: Left msg for customer to call about quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		AI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY.TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
A13/76
2.5"
010

Service Request Number SR00038267		Serial Number / Description A6281211 700		Date of Request: 12/11/2012 Date Printed: 12/11/2012													
Customer: DWAYNE LILLYWHITE 290 ROAD 2900 AZTEC, NM 87410 US		 Mr. Dwayne Lillywhite 290 Road 2900 Aztec, NM 87410		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US													
Email: aztecillywhite@yahoo.com		Email:															
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																	
8426																	
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION																	
Service Request Section SMP PROGRAM - gun have fired when removed from safe on a half a dozen occasions																	
<table border="1"><thead><tr><th>Parts And Service Details</th><th></th><th></th><th></th><th></th><th></th></tr><tr><th>Material</th><th>Type</th><th>Description</th><th>Qty Needed</th><th>Warranty</th><th>Price Disc Amount</th></tr></thead></table>						Parts And Service Details						Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Parts And Service Details																	
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount												
Serial Number: A6281211 Model: 700  RE00294585 RECEIVED JAN 05 2013 BY:.....																	
FSP J. A. dirty & set screws altered. Rep: FPA, clean test and. BCP for 810 + Q																	
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																	
<table><tr><td>Sub Total:</td><td>.00</td></tr><tr><td>Est Sales Tax:</td><td>.00</td></tr><tr><td>Grand Total:</td><td>\$.00</td></tr></table>						Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$.00						
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