

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8184

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295446	1/8/2013	11/21/2012	1/9/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Lindenmuth Jr.	145 S. Vine St.	Mount Carmel	PA	17851		H 570-339-3837

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

11/21/12: Customer called in. He stated he had FSR w/rifle about 5 yrs ago & last year he had another FSR. Gun has been to a gunsmith but consumer says he still doesn't feel it's safe. Customer has also noticed some brass shavings when he cycles the bolt. He stated he loves this rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	6462317	WU	8/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT SHP OLYPHANT PA		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash	Reim. Date	Cash Date
				Settlement	APV	APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

11/21/12: Mailing ARS & forms. df 1/10/13: Per Ilion - Could not duplicate concern. TA set screws altered. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/9/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		WU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS BEEN REFINISHED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

**Quotation**

**Remington Service**

PO Box 700  
Madison, NC 27025-0700

**Estimating Report**

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

Page: 1

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

**Customer:**

JOHN LINDENMUTH JR.  
145 S. VINE ST  
MOUNT CARMEL, PA 17851 US

**Item Return To:**

JOHN LINDENMUTH JR.  
145 S. VINE ST  
MOUNT CARMEL, PA 17851 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

If you desire any change, please use the reverse side for your comments and mark this box.

<b>Repair Number</b>	<b>Serial Number / Description</b>	<b>Date Received:</b>	01/08/2013
RE00295446	6462317	<b>Estimate Date:</b>	01/09/2013
	Model 700 Center Fire Caliber: 308 WIN	<b>Date Printed:</b>	2/10/2014

**Problems**

**Reported**

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Found**

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**

could not duplicate concern.trigger assm set screwsw altered.replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

Material	Type	Description	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)					
			Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

**PAID**

1/14/13

**Sub Total:** 37.00

**Est Sales Tax:** 2.22

**Grand Total:** \$39.22

# Service Request

**Remington Service**  
PO Box 700

Madison, NC 27025-0700

[www.Remington.com](http://www.Remington.com)



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
w/48/1  
2.5  
100'

<b>Service Request Number</b> SR00035889	<b>Serial Number / Description</b> 6462317 Model 700 Center Fire Caliber: 308	<b>Date of Request:</b> 11/21/2012 <b>Date Printed:</b> 11/21/2012
<b>Customer:</b> JOHN LINDENMUTH JR. 145 S. VINE ST MOUNT CARMEL, PA 17851 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

8184

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Service Request Section**  
Product Service # 8184

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number:

6462317

Model: 700



RE00295446

**RECEIVED**  
JAN 10 2013

BY:.....

could not sep. concern  
T.A. sets screws altered  
sup. TPA, clean the stand.  
BLP Ben \$ 20. +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

## ARS LABEL REQUEST FORM

DATE: 11/21/2012	Service Request #	SR00035889
QUANTITY: 1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY: fulcherdm	email address:	I WILL MAIL LABEL

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
------------------	---

### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	JOHN LINDENMUTH JR. 145 S. VINE ST MOUNT CARMEL, PA 17851 US SR00035889  Email:
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services



4XX596 NOV 21, 2012 ALL CURR USD 1 OF 1  
 SVC GNDCOM ACT WT 10.0 LBS  
 TRACKING# 124XX5969065285226  
 REF 1: SR00035889  
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
3-ANGLE-PIECE PUB RATE	CHRG:	RS 0.50
OV 0.00	COD 0.00	SD 0.00
DC 0.00	DGD 0.00	SP 0.00
AH 0.00	PR 0.00	PUB+HANDLING 8.69
TOT PUB CHG 8.69		

<b>ATTN: Product Service</b>
------------------------------







