

Remington Arms Co., Inc.
Product Service
Legal Case #:8604

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299999	2/8/2013	2/11/2013	2/11/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Lovvorn	275 Wesley Church Rd	Butler	GA	31006		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired once when going from safe to fire	Cause:4006 Altered Adjustments or Components	Unknown	
C	Concern:1007 Fired on Safe Release			

2/22/13 Per note on SR, consumer states that the gun has fired once when going from safe to fire and once when closing the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	27489	E6624962	LU	2/23/2000 2:51:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP	TWO PIECE BASE	U			

CONCERN: FSR, FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 22-250 REM HB
	Date Code		LU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING
	Pull	---Select---	2#
	Altered	True	SEALANT CHANGED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



26 11
L 2/200
2#
012

Service Request Number SR00040265	Serial Number / Description E6624962 Model 700 RIFLE	Date of Request: 01/03/2013 Date Printed: 01/25/2013
Customer: JAMES LOVVORN 275 WESLEY CHURCH ROAD BUTLER, GA 31006 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
CONSUMER STATES THAT THE GUN HAS FIRED ONCE WHEN GOING FROM S TO F & ONCE WHEN CLOSING THE BOLT.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:
E6624962
Model: **700**



RE00299999

RECEIVED
FEB 12 2013

BY:

T.A. set screws A/t. trip.
not let properly. rgn. TPA,
clean + test AT 1/2 normal.
lost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







