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Remington Arms Co., Inc. Product Service Legal Case #:8604

Pirearm Information  Mfg. Type Model/Ga. SKU Serial Bbl. DOM  Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM  Date Purchased Where Purchased Accessories Original Owner  BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined  Other Products Information - None Defined					Legal Cas	se #:8604					
299999 2/8/2013 2/11/2013 2/11/2013 Customer Information Type Business First Name Last Name Street City State Zip Age Contact Incident James Lovvorn 275 Wesley Church Rd Butler GA 31006 Incident Information Claims Codes Repair Medical Status PI PD SFIred once when going from safe to fire Grade Concern:1007 Fired on Safe Release Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release Cause:4006 Concern:4007 Fi	Case Inform	nation									
Type Business First Name Last Name 275 Wesley Church Rd Butler GA 31006  Incident James Lovvorn 275 Wesley Church Rd Butler GA 31006  Incident Information  Claims Codes Repair Medical Treatment Status  PI PD Stried once when going from safe to fire Concern: 1007 Fired on Safe Release  C 2/22/13 Per note on SR, consumer states that the gun has fired once when going from safe to fire and once when closing the bolt.cm  Firearm Information  Mfg. Type Model/Ga. SKU Serial Bbl. DOM  Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM  Date Purchased Where Purchased Accessories Original Owner  BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Sertlement  Remington/700/CF/BA  Settlement Release of Claims Release Date Reimbursement Settlement APV APV  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Cost Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]		•		• '	,		Incident Dat	te P	re Lit	Lit	Obsolete
Incident James Lovvorn 275 Wesley Church Rd Butler GA 31006 Incident Information  Claims  Codes  Repair Est. Treatment Status  PI PD Fired once when going from safe to fire and once when going from safe to fire and once when closing the bolt.cm  Concern:1007 Fired once when going from safe to fire and once when closing the bolt.cm  Firearm Information Mig. Type Model/Ga. SKU Scrial Bbl. DOM Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM  Date Purchased Where Purchased Accessories Original Owner BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Settlement Release of Claims Release Date Reimbursement Settlement APV APV  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Cost Date  Examination[Remington/CF/BA]  Part Sub-Part Code Comment	Customer I	nformation									
PI PD Seried once when going from safe to fire and once when going from safe to fire and once when closing the bolt.cm  Cause:4006 Seried once when going from safe to fire and once when closing the bolt.cm  Concern:1007 Fired on Safe Release Cause:4006 Concern:1007 Fired on Safe Release Cash Cause:4006 Concern:1007 Fired on Safe Release Cash Cash Cash Cash Cash Cash Cash Cash	Туре	Business	First Name	Last Name	:	Street	City	State	Zip	Age	Contact
Claims  Codes  Repair Est. Treatment Status  PI PD	Incident		James	Lovvorn	275	Wesley Church R	d Butle	r GA	31006		
PI PD Signature of the products Information - None Defined Other Products Information - None Defined Settlement Replace TPA, clean and test at 1/2 normal cost.cm  Repair/Replacement Cost Date  Products on Safe selected and test at 1/2 normal cost.cm  Remaington/TCF/BA  Remaington CF/BA  TWO PIECE BASE U  CONCERN: FSR, FBC  Annountition Information - None Defined Other Products Information - None Defined Settlement  Remaington/T00/CF/BA  Settlement  Repair/Replacement Cost Date  Part  Sub-Part  Code  Comment	Incident Inf	ormation									
PD S Fired once when going from safe to Cause:4006 Components Unknown  Concern:1007 Fired on Safe Release  C2/22/13 Per note on SR, consumer states that the gun has fired once when going from safe to fire and once when closing the bolt.cm  Firearm Information  Mfg. Type Model/Ga. SKU Serial Bbl. DOM  Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM  Date Purchased Where Purchased Accessories Original Owner  BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Settlement  Remington/700/CF/BA  Settlement Release of Claims Release Date Reimbursement Settlement  Repair/Replacement Cost Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]  Part Sub-Part Code Comment		Claims			Codes					t	
Mfg. Type Model/Ga. SKU Scrial Bbl. DOM Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM Date Purchased Where Purchased Accessories Original Owner BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Settlement  Remington/700/CF/BA  Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date APV APV  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Cost Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]	PD S Fired or fire			Concern:1007	Components Fired on Safe	Release	e to fire and on			ne bolt.c	:m
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Remington CF/BA 700/22-250 REM 27489 E6624962 LU 2/23/2000 2:51:39 PM  Date Purchased Where Purchased Accessories Original Owner BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Settlement  Remington/700/CF/BA  Settlement Release of Claims Release Date Reimbursement Settlement  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Repair/Replacement Cost Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]			Type	Mod	del/Ga.	SKU	Seria	ı Bbi.		DO	М
BANGERS LP TWO PIECE BASE U  CONCERN: FSR, FBC  Ammunition Information - None Defined Other Products Information - None Defined Settlement  Remington/700/CF/BA  Settlement Release of Claims Release Date Reimbursement Settlement APV APV  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Cost Date 2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]		0		700/22-			E66249	962 LU	2/23	/2000 2	51:39 PM
Ammunition Information - None Defined Other Products Information - None Defined Settlement  Remington/700/CF/BA  Settlement  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement Cost Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]	•		Where Purchased Acce		ssories Original Owner		ner				
Other Products Information - None Defined  Settlement  Remington/700/CF/BA  Settlement  Release of Claims  Release Date  Reimbursement  Settlement  APV  APV  APV  Replace TPA, clean and test at 1/2 normal cost  Repair/Replacement  Cost  Date  2/22/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean and test at 1/2 normal cost.cm  Examination[Remington/CF/BA]	CONCERN	: FSR, FBC	BANGERS LP	TWO PI	ECE BASE	Ü					
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Examination[Remington/CF/BA]  Part Sub-Part Code Comment			Repair								
Part Sub-Part Code Comment	2/22/13 Per	Ilion, trigger	assm set screws	altered. Trigger	not returning	properly. Replace	e TPA, clean a	nd test at	1/2 norm	al cost.c	m
	Examinatio	n[Remington/	CF/BA]			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
		Part		Sub-Part		Coo	de			Commer	it
			Exam	iner				В.	<b>IRAVIS</b>		

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		2/11/2013
Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
	Description		26" 22-250 REM HB
	Date Code		LU
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8604&Type=Case

2/22/2013

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Ì	Firing Pin	Slightly Worn; Functioning	1
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
Safety	Description		STANDARD SAFETY
Salety	Function	Like new; Functioning	
	Lift	Select	.012
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	16565	False	
	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING
Teignor	Pull	Select	2#
Trigger	Altered	True	SEALANT CHANGED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

## Service Request

## Remington Service

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

2/200 2/200

SR00040265

Email:

Number Serial Number / Description

E6624962

returned. If not, you will be contacted with an estimate before work is performed.

Model 700 RIFLE

Customer: JAMES LOVVORN

275 WESLEY CHURCH ROAD BUTLER, GA 31006 US 8604 Dest

Date of Request: 01/03/2013

Date Printed:

01/25/2013

Destination:

estination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

CONSUMER STATES THAT THE GUN HAS FIRED ONCE WHEN GOING FROM S TO F & ONCE WHEN CLOSING THE BOLT.

Parts And Service Details

Material

Type

Description

Qty Needed Warranty

Price

Disc Amount

第E6624962

RE00299999

DECEIVE A Feb 1 2 2013

RY.

T.A. Set SCREWS Alt. Thig. Not let properly. Up, TPA, clean = TEOST AT 1/2 MORNING.

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

.00

Est Sales Tax:

Grand Total:

\$.00







