

Remington Arms Co., Inc.
Product Service
Legal Case #:8583

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299656	2/6/2013	2/7/2013	2/7/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Carl	Lowery	854 Whiteside Cove	Hickory Flat	MS	38633		E docjlowery@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Safety locked up and gun discharged when bolt was touched	Cause:4006 Concern:1032	Altered Adjustments or Components Safety not working properly	Unknown
C				
2/21/13 Per note on SR, safety locked up and gun discharged when bolt was touched.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	B6233085	OA	7/10/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC SHREVEPORT LA		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
29.04	2/21/2013

2/21/13 Per Ilion, trigger assm set screws altered. Trigger not returning under sear. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 7MM REM MAG
	Date Code		OA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	BBL HAS BEEN SHORTENED
	Stock Condition	Slightly Worn; Functioning	PAINTED BLACK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	False		
Trigger	Condition	Like new; Not Functioning	DIRTY TRIG NOT RETURNING UNDER SEAR WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00041506	Serial Number / Description B6233085 Model 3803	Date of Request: 01/11/2013 Date Printed: 01/17/2013																
Customer: CARL LOWERY 834 WHITESIDE COVE HICKORY FLAT, MS 38633 US Email: doclowery@hotmail.com		Destination: Arms Services 14 Hoeller Ave Lion, NY 13357 US Email:																
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Reason For Return M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)																		
Service Request Section safety locked up and gun discharged when bolt was touched																		
<table border="1"> <thead> <tr> <th>Parts And Service Details</th> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: B6233085</p> <p>Model: 700</p> <p>Barcode: RE00299656</p> </div> <div> <p>RECEIVED</p> <p>FEB 08 2013</p> <p>BY: _____</p> <p>T.A. set screws a/t. m19 not ret. under sear. Rep. TPA, clean test under 300 for \$10 +</p> </div> </div> </td> </tr> </tbody> </table>			Parts And Service Details	Material	Type	Description	Qty Needed	Warranty	Price	Disc Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: B6233085</p> <p>Model: 700</p> <p>Barcode: RE00299656</p> </div> <div> <p>RECEIVED</p> <p>FEB 08 2013</p> <p>BY: _____</p> <p>T.A. set screws a/t. m19 not ret. under sear. Rep. TPA, clean test under 300 for \$10 +</p> </div> </div>							
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																		
Sub Total:						.00												
Est Sales Tax:						.00												
Grand Total:						\$.00												







