

Remington Arms Co., Inc.
Product Service
Legal Case #:8601

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
300101	2/8/2013	2/11/2013	2/22/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charles	Mackey	4355 Links Blvd	Jefferson	GA	30549		C 404-803-9320 E racer71j@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Stock broke	Cause:4038 Could Not Duplicate Concern			
S Fired when moving safety	Concern:1007 Fired on Safe Release		Unknown	
C				

2/22/13 Per note on SR, owner has had several discharges when removing the safety. Complete SMP. One misfire caused firearm to come out of consumers hand and broke stock.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6504169	DO	9/23/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHERN GUN MIAMI FL		U			

CONCERN: FSR,MISFIRE CAUSED FIREARM TO DROP AND BROKE STOCK

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quoted 1/2 normal price for stock and BLSM program price for trigger						
	Repair/Replacement Cost	Repair/Replacement Date				

2/22/13 Quoted 1/2 normal price for stock and BLSM program price for trigger.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	WILL NEED THE INCIDENT STOCK TO COMPLETE INSPECTION AND/OR TO WARRANT REPLACEMENT
Barrel	Description		24" 7MM REM MAG
	Date Code		DO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Worn; Functioning	ACTION ONLY RECEIVED
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER IS BENT, APPEARS HAPPENED DURING TRANSIT, ASSM DIRTY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED SEALANT CHANGED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 799

Madison, NC 27025-0799



24"
DO9/77
3.54
.008

Parts and Repair: P-800-241-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number: SR00037744
Serial Number / Description: A6504169
Model 700

8601

Date of Request: 12/36/2012
Date Printed: 12/06/2012

Customer:
CHARLES MACKAY
4315 LINKS BLVD
JEFFERSON, GA 30149 US

Destination:
Arms Services
14 Hoeller Ave
Ilion, NY 13357 US

Email: macar71j@aol.com

Email:

-Your request for service on the item(s) will be evaluated by our repairmen to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

charles

404-803-9320

Reason For Return

MD40 - BOLT LOCK SAFETY MODIFICATION
M515 - STOCK BROKEN

Service Request Section

Has had several discharges when removing the safety complete SMP and one misfire caused firearm to go me out of consumers hand and broke stock replace stock

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

A6504169

Model: 700



RE00300101

RECEIVED
FEB 12 2013

BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





