

Remington Arms Co., Inc.
Product Service
Legal Case #:6586

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		9/19/2011	6/7/2013	9/16/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Randy	Mann	1713 County Rd 177	Greenwood	MS	38930		C 662-299-3248

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position		Unknown
C	Unexplained Discharge before bolt closed			

9/19/11: Customer called in. He stated his wife was using rifle on 9/16 & it fired before she closed the bolt. No injury, No damage. Customer stated that Academy refused to issue a refund & told him to contact Remington. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

9/19/11: Mailing ARS, letter, form. df 6/7/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	9/19/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 6586 rifle			

LABEL INFORMATION

MAIL LABEL TO: Randy Mann 1713 County Rd 177 Greenwood, MS 38930 Phone: 662-299-3248
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 SEP 19, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067244758
REF 1: RANDY MANN/CD/DMF
REF 2: REF#6586/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:

DV 0.00	COD 0.00	SVC T/P USD	RS 0.50
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 9.61	PUB+HANDLING		9.61