

Remington Arms Co., Inc.
Product Service
Legal Case #:8216

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/28/2012	6/7/2013	11/28/2012			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Wayne	Martin	4901 N. 279th St. W.	Mount Hope	KS	67108		C 316-617-7965

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot hole in roof of deer stand	Cause:4064 Not Examined by Product Service		Unknown
S	FSR	Concern:1007 Fired on Safe Release		
C				

11/28/12: Customer called in & he was irate. He stated he was in his deer stand this morning & had a FSR with rifle. He said he shot a hole in the roof of his deer stand. No injury. He stated that he read on the internet that we have problems with our triggers & he wants a new trigger installed at no charge to him. Customer was upset over possible repair time & said he would send it in after his hunting season but he feels the rifle is unsafe. I told the customer to send rifle to us for exam & do not continue to use it before he send into us. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25791	G6215563		2/26/2002 7:02:49 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

11/28/12: Mailing ARS & forms. Box order# 1410547. df 6/7/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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ARS LABEL REQUEST FORM

DATE:	11/28/2012	Service Request #	SR00036597
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	WAYNE MARTIN 4901 N. 279TH ST. W. MOUNT HOPE, KS 67108 US SR00036597 Email:
RETURN ITEM TO:	ILN Arms Services

4XX596 NOV 28, 2012 ACT WT 10.0 LBS #PK 1
 SVC GNDCOM BL WT 10.0 LBS
 TRACKING# 1Z4XX5969067097408 ALL CURRENCY USD
 REF 1:SR00036597
 REF 2:

HC 0.00	CNS 0.00	FRT: 3RD	
SHIPMENT PUB RATE CHARGES:		SVC T/P USD	
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00		
AH 0.00	PR 0.00	ROD 0.00	
TOT PUB CHG 10.88		PUB + HANDLING 10.88	

ATTN: Product Service
