

Remington Arms Co., Inc.
Product Service
Legal Case #:8628

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
300941	2/18/2013	2/19/2013	2/19/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Woodson	Mathis	#7 Greyfox Court	Newnan	GA	30265		H 770-252-5224 E wpmathis@att.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	Fires when safety is taken off	Concern:1007	Fired on Safe Release	
C				

2/25/13 Per note on SR, gun fires when safety is taken off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	n/a	A6248417	XZ	12/31/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	REMINGTON ARMS GMBH W GERMANY	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	2/25/2013				

2/25/13 Per Ilion, sear engagement altered. Trigger not connecting with sear. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/19/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 223 REM HB
	Date Code		XZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR ENGAGEMENT ALTERED WILL FOLLOW DOWN
	Pull	---Select---	N/A
	Altered	True	SEAR ENGARGMENT ALTERED SEALANT CHANGED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

24"
x 12/7:

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00044565		Serial Number / Description A6248417 Model R5824		Date of Request: 02/07/2013 Date Printed: 02/07/2013																	
Customer: WOODSON MATHIS #7 GRAYFOX COURT NEWNAN, GA 30265 US		Destination: Arms Services 14 Bowler Ave Hill, NY 13357 US																			
Email: wpmathis@att.net		Email:																			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
Reason For Return M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY																					
Service Request Section WANTS SAFETY MODIFICATION/ GUN FIRES WHEN SAFETY IS TAKEN OFF																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8" style="text-align: center;"> 42 oz. set PLEASE WARRANT </td> </tr> </tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	42 oz. set PLEASE WARRANT							
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount														
42 oz. set PLEASE WARRANT																					
Serial Number: A6248417		Model: 700																			
		RE00300941																			
SEAR ENGAGEMENT altered + TRIG. NOT connecting with sear. Replace TPA, clean & test und. BIP Con \$20. +																					
RECEIVED FEB 20 2013																					
BY: _____																					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00																					







