

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9185

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
320685	9/10/2013	9/11/2013	9/11/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Pete	Mickelson	206 Lake Ave. Box 325	Cordova	AK	99574		H 907-253-5111 E alaskawildwings@msn.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Unexplained Discharge - No Mention of Safety Postion	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Per note on Service Request SR00060831, customer purchased the rifle used and previous 2 owners had premature firing problems. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/338 WIN MA	N/A	192792	OJ	7/1/1962
Date Purchased	Where Purchased	Accessories	Original Owner			
		B&C STK WITH SLING	U			

## CONCERN:PREMATURE FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly under BLP for \$20.00 + shipping and replace bolt at 50% discount						

Repair/Replacement Cost	Repair/Replacement Date

9/12/13: Per Ilion, chamber has a max headspace condition. Trigger assembly is very dirty and has a buildup of debris inside. Replace trigger under BLP for \$20 plus shipping. Fit new bolt to correct headspace at 50% discount. I called and left message for customer to call me. jbi 9/17/13: I called Pete Mickelson and he approved quote with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 338 WIN MAG
	Date Code		OJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	HAS A MAX HEADSPACE ON BELT PLUG
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	VERY WORN COND
	Stock Condition	---Select---	AFT MKT WITH FRT TAKE DOWN SCREW MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	

Safety	Description		BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.002
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,DEBIS INSIDE ASSM
	Pull	---Select---	3.5#
	Altered	True	SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		B&C STK WITH SLING

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00320685	<b>Serial Number / Description</b> 162792 Model 700 Center Fire Caliber: 338 WIN MAG	<b>Date Received:</b> 09/10/2013 <b>Estimate Date:</b> 09/11/2013 <b>Date Printed:</b> 09/12/2013
<b>Customer:</b> PETE MICKELSON 206 LAKE AVENUE BOX 325 CORDOVA, AK 99574 US		<b>Return To:</b> PETE MICKELSON 206 LAKE AVENUE BOX 325 CORDOVA, AK 99574 US

Please Circle One:  
VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_  
Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_  
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M112 - HEADSPACE IS EXCESSIVE
M240 - BOLT LOCK SAFETY MODIFICATION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
	M240 - BOLT LOCK SAFETY MODIFICATION

**Technician Comments**  
trigger assembly is very dirty and has a build up of debris inside. replace trigger assembly under bolt lock program for \$20.00. fit new bolt to correct headspace at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F27341	Part	700 EXTRACTOR RIVET MAGNUM	1	Billable	1	4.00	50	2.00
F28847	Part	700 BOLT ASSB MAX L/A MAG FI	1	Billable	1	140.00	50	70.00
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
F97322	Part	700 EXTRACTOR MAGNUM	1	Billable	1	13.00	50	6.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

**Sub Total:** 115.50  
**Est Sales Tax:** .00  
**Grand Total:** \$115.50

PO Box 700

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Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service, ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

24"  
3.5"  
7/62  
1002

Service Request Number SR00060831	Serial Number / Description 162792	Date of Request: 09/05/2013 Date Printed: 09/06/2013
Customer: PETE MICKELSON 206 LAKE AVENUE BOX 325 CORDOVA, AK 99574 US	Model 700	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email: ALASKAWILDWINGS@MSN.COM	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
<p>Rem. 700, .338 Mag Purchased from Alison + Terry Ekland of Cordova AK 99574 on 3 Sept 2013. Obviously used, former owners Todd Meier and Jason Barnes (son of Alison) - both had premature firing problems!</p>		
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION		
Service Request Section PLEASE CHECK THE TRIGGER ALLTHOUGH HE HAS NOT HAD ANY PROBLEM WITH THE TRIGGER.		

Serial Number:

162792

Model: 700



RE00320685

RECEIVED  
SEP 12 2013

BY:.....

chamber has a max headspace cond.  
T.A. very dirty + has A  
Build up of debris inside.  
Rep. TPA. wvd. BLP Lon Ho  
Cit new bolt to correct headspace  
at 1/2 normal cost.

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