

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8502

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
297380	1/18/2013	1/21/2013	1/21/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bobby	Miller	3400 Old Dornick Dr	Jonesboro	AR	72401		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Gun went off while closing bolt, was not on safe	Concern:1008	Fired on Bolt Closing	Unknown
C				

1/23/13 Per note on SR, gun went off while closing bolt. Was not on safe at time of incident. No injuries or damages.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27572	ML098419	DR	9/15/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	SEE THRU BASES,TRU GLO SIGHTS,RECOIL BOOT,AFT MKT 209 KIT	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

1/23/13 Per Ilion, trigger assm has a dried lube residue causing sear to bind to side plates. Can offer to replace TPA, clean and check over at 1/2 normal cost.cm

## Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
	Description		24" 50 CAL

Barrel	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE CAUSING SEAR TO BIND TO SIDE PLATES
	Pull	---Select---	N/A
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SEE THRU BASES, TRU GLO SIGHTS, RECOIL BOOT, AFT MKT 209 KIT

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



*D 2 96*

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

<b>Service Request Number</b> SR00041083	<b>Serial Number / Description</b> ML098419	<i>8502</i>	<b>Date of Request:</b> 01/08/2013 <b>Date Printed:</b> 01/08/2013
<b>Customer:</b> BOBBY MILLER 3400 OLD DORNICK DR JONESBORO, AR 72401 US		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M295 - EVALUATE AND REPAIR/SAFETY INSP.

## Service Request Section

gun went off while closing bolt  
was not on safe at time of incident  
no injuries / no damages

Serial Number:

ML098419

Model: 700



RE00297380

Qty Needed	Warranty	Price	Disc	Amount
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**RECEIVED**  
JAN 22 2013

BY: .....

*T.A. has advised tube residue causing SEAR TO BIND TO SIDE plates. can often to rep. JPA clean & ~~check~~ check over at 1/2 hour cost.*

*Q*

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
<b>Grand Total:</b>	<b>\$ .00</b>