

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8755

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306303	3/28/2013	4/1/2013	4/1/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scot	Miller	108 W. Water St	Saxonburg	PA	16056		H 724-352-9364 E smiller@ptgfcu.org

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safe release	Cause:4006 Altered Adjustments or Components		Unknown
C		Concern:1007 Fired on Safe Release		

4/4/13 Per note with rifle, gun fired when removed safe.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6587170	DW	9/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHRN GN DISTR MIAMI FL	SCOPE BASE,BOTTOM HALF FRT RING	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	4/4/2013				

4/4/13 Per Ilion, trigger assm set screws altered. Replace TPA, clean and test at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/1/2013
	Product Type		RF

	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		DW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED FACTORY SEALANT REMOVED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF FRT RING

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



241  
DWG  
3#  
.0C

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

<b>Service Request Number</b> SR00044444	<b>Serial Number / Description</b> 6587170 Model 7007MM	<b>Date of Request:</b> 02/06/2013 <b>Date Printed:</b> 03/07/2013
<b>Customer:</b> SCOT MILLER 108 W WATER ST SAXONBURG, PA 16056 US Email: smiller@ptgfcu.org		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
gun fired when removed safe - SMP

Parts And Service Details		Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type						

Serial Number:

6587170

Model: 700



RE00306303

RECEIVED  
APR - 3 2013

BY:.....

T.A. sets screws alt Rep. TPA,  
clean test and BLP for  
20. +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$.00

3-14-2013

To: Remington Arms  
Parts & Repairs Department

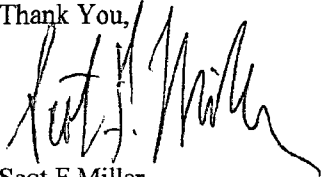
From: Scot F Miller  
108 W Water St  
Saxonburg, PA 16056

RE : Remington 700 safety Issue [Incident: 130125-000087]  
Serial #6587170

Dear Sirs,

Please Email me a price to refurbish my rifle as discussed on the phone, while its there for a new trigger. Also, please send me your new catalog.

Thank You,

A handwritten signature in black ink, appearing to read "Scot F Miller", written over the "Thank You," text.

Scot F Miller  
Phone #724-352-9364  
Email: [smiller@ppgfcu.org](mailto:smiller@ppgfcu.org)



