

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9617

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
329703	12/5/2013	12/6/2013	12/6/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Mulrooney	6070 Teal Creek Rd.	Dallas	OR	97338		W 503-843-4442

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	FSR	Concern:1007	Fired on Safe Release	Unknown
C				

SR00063805 - "Customer stated gun fires when taking off safe no injuries / no damages. 1998 gun". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	26035	E6446817	AS	3/23/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	ALL SPORTS LLC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote
 to repair @ a
 discount

Repair/Replacement Cost	Repair/Replacement Date

12/9/13: Per Ilion - Trigger & Trigger pin rusted & binding to side plates. Replace TA, check over & test at 1/2 cost - quote. df 12/27/13: Called customer at work # provided. He was not at work. I mailed quote to him. df 1/6/14: CSR spoke w/customer - apprvd & pd quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/6/2013

Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		AS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTED TO SIDEPLATES WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700
Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00329703	Serial Number / Description E6446817 Model 700 Center Fire Caliber: 30-06 SPRG	Date Received: 12/05/2013	Estimate Date: 12/06/2013
		Date Printed: 12/27/2013	
Customer: TERRY MULROONEY 6070 TEAL CREEK RD DALLAS, OR 97338 US		Return To: TERRY MULROONEY 6070 TEAL CREEK RD DALLAS, OR 97338 US	

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M992 - TPA	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger and trigger pin rusted and binding to side plates. replace trigger assembly, check over and test fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

PAID

1/6/14

Sub Total: 77.00
Est Sales Tax: .00
Grand Total: \$77.00

Service Request

Remington Service
PO Box 700



Madison, NC 27025-0700

www.Remington.com

22
AS3/9
24
01

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00063805	Serial Number / Description E6446817	<u>9617</u>	Date of Request: 10/08/2013 Date Printed: 10/08/2013
Customer: TERRY MULROONEY 6070 TEAL CREEK RD DALLAS, OR 97338 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M992 - TPA

Service Request Section
gun fires when takeing off safe
no injuries / no damages
1998 gun

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

E6446817

Model: 700



RE00329703

RECEIVED
DEC 09 2013

BY:

Trig + PIN rusted + binding
To 51 Dept has. Rep T.A. check
over + test AT 1/2 cost.

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00









