

Remington Arms Co., Inc.
Product Service
Legal Case #:8440

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295098	1/4/2013	1/7/2013	1/7/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeff	Newton	12431 County Rt 5	Chaumont	NY	13622		E.jeff_newton26@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Bolt releases firing pin when the bolt is closed	Cause:4006 Altered Adjustments or Components Concern:1008 Fired on Bolt Closing	Unknown	
C				

1/15/13 Per note on SR, customer says the bolt will release the firing pin when the bolt is lowered to the firing position.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25797	C6681861	RL	11/4/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

1/15/13 Per Ilion, trigger assm is dirty and set screws are altered. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 280 REM
	Date Code		RL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

Bolt	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
Extractor	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
	Condition	Slightly Worn; Functioning	
Locking	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Overall	Lug Condition	Worn; Functioning	DID NOT CLOSE ON SAMMI OVERMAX
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
Receiver	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.017
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR WORKING SLUGGISH TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22"
RL11/9
2#
.017

Service Request Number SR00038430		Serial Number / Description C6681861 Model 700 RIFLE Caliber: 280		Date of Request: 12/12/2012 Date Printed: 12/12/2012																	
Customer: JEFF NEWTON 12431 COUNTY ROUTE 5 CHAUMONT, NY 13622 US Email: jeff_newton26@yahoo.com		Destination: Arms Services 14 Hoeller Ave Elion, NY 13357 US Email:																			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
Reason For Return M992 - BOLT																					
Service Request Section CUST SAYS THE BOLT WILL RELEASE THE FIRING PIN WHEN THE BOLT IS LOWERED TO THE FIRING POSITION.																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: C6681861</p> <p>Model: 700</p> <p>RE00295098</p> </div> <div> <p>T.A. dirty & set screws altered. CAR & R to up. TPA, clean & re cost at 1/2 normal cost.</p> <p>Q</p> </div> </div> </td> </tr> </tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: C6681861</p> <p>Model: 700</p> <p>RE00295098</p> </div> <div> <p>T.A. dirty & set screws altered. CAR & R to up. TPA, clean & re cost at 1/2 normal cost.</p> <p>Q</p> </div> </div>							
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<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <div style="text-align: right;"> <p>Sub Total .00</p> <p>Est Sales Tax .00</p> <p>Grand Total: 0.00</p> </div>																					

RECEIVED
JAN 09 2013

BY:





