

Remington Arms Co., Inc.
Product Service
Legal Case #:9649

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
330058	12/9/2013	12/10/2013	12/10/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jose	Noyola	4555 Riddle Road Apt 92	Shasta Lake	CA	96019		H 530-605-3245 E kajosdadog@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR00068864 - "Trigger connector/sear broken gun will fire when bolt is closed see previous repair RE00285957 same issue". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27580	ML033194	EQ	10/29/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	AFT MKT FIRING PIN,NIPPLE	U			

CONCERN: CONNECTOR BROKEN. SECOND TIME IN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700ML/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

12/11/13: Per Ilion - Repair w/XMP TA & check over at n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	12/10/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description	24" 50 CAL SS	
	Date Code	EQ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00330058	Serial Number / Description ML033194 Model 700 Center Fire Caliber: 50	Date Received: 12/09/2013 Estimate Date: 12/10/2013 Date Printed: 12/31/2013
Customer: JOSE NOYOLA 4555 RIDDLE ROAD APT 92 SHASTA LAKE, CA 96019 US		Return To: JOSE NOYOLA 4555 RIDDLE ROAD APT 92 SHASTA LAKE, CA 96019 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M239 - REPLACE TRIGGER ASSEMBLY

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

connector is broken. replace wit x-mark pro trigger assembly and check over at no charge

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00068864	Serial Number / Description ML033194 Model 700	Date of Request 11.25.2013	Date Printed 11.25.2013
Customer: JOSE NOYOLA 4555 RIDDLE ROAD APT 92 SHASTA LAKE, CA 96019 US Email: kajosdadog@yahoo.com		Destination: Arms Services 14 Hoefler Ave Llano, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M239 - REPLACE TRIGGER ASSEMBLY

Service Request Section
Trigger connector sear broken gun will fire when bolt is closed see previous repair RE00285957 same issue.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: ML033194

Model: 700



RE00330058

RECEIVED
DEC 11 2013

BY:

Rep w/ xmp T.A. +
check over, ATN/C

#230145

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00