

Remington Arms Co., Inc.
Product Service
Legal Case #:9746

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
332169	12/27/2013	12/30/2013	12/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Outdoorsman	Attn: Jacob	Outdoorsman	2231 West Beauregard Ave	San Angelo	TX	76901		H (325) 947-4871 E bhhunts@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	FBC and FSR	Cause:4006 Altered Adjustments or Components Concern:1008 Fired on Bolt Closing	Unknown	
C				

Per SR00071337 Service Request Section, "2006 gun = discharges while closing bolt and moving safety. no injuries and no damages." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27099	G6554597	LA	2/17/2006 2:43:21 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE BASE	U			

CONCERN: FIRES INVOLUNTARILY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

1/3/14: Per Ilion, "trigger assembly set screws altered. Trigger not returning properly. Can offer to replace trigger

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9746&Type=... 1/21/2014

assembly, check over and test fire at 1/2 cost." jbi 1/7/14: Dealer called into Consumer Service and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 300 WIN MAG
	Date Code		LA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False

Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

THE OUTDOORSMAN ATTN: JACOB
2231 WEST BEAUREGARD AVE
SAN ANGELO, TX 76901 US

Item Return To:

THE OUTDOORSMAN ATTN: JACOB
2231 WEST BEAUREGARD AVE
SAN ANGELO, TX 76901 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	12/27/2013
RE00332169	G6554597	Estimate Date:	12/30/2013
	Model 700 Center Fire Caliber: 300 WIN MAG	Date Printed:	1/21/2014

Problems

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly set screws altered. trigger not returning properly. can offer to replace trigger assembly, check over and test fire at 1/2 cost

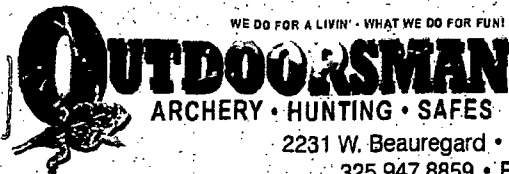
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 5.20

Grand Total: \$82.20

26"
LA2/01
2.54
.010



REPAIR INVOICE

1300

9746

2231 W. Beauregard • San Angelo, TX 76901

325.947.8859 • Fax 325.947.1571

outdoorsman@zipnet.us • www.shopoutdoorsman.com

80704

DATE IN 12/17/13	TO FACTORY 12/17/13	FROM FACTORY	PICK UP/SHIP DATE
NAME Ted Lova			HOME PHONE
STREET 2505 W. 1st St			WORK PHONE 224-8519
CITY San Angelo			STATE TX
MAKE Remington		MODEL 700	SERIAL # G6554597
			CAL/GA 12 GA

Description of Problem

Fires involuntarily

List of Parts	Qty	Rate	Amount
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Serial Number:

G6554597

Model: 700



RE00332169

We appreciate your business!

EQUIPMENT RECEIVED WITH REPAIR

- | | |
|--------------------------------------|--------------------------------------|
| <input type="checkbox"/> CASE | <input type="checkbox"/> FACTORY BOX |
| <input type="checkbox"/> SCOPE | <input type="checkbox"/> AMMO # RDS |
| <input type="checkbox"/> MAGAZINES # | <input type="checkbox"/> SLING |
| <input type="checkbox"/> OTHER | |

Shipping To
Shipping From
Tax
Total

RECEIVED
JAN 03 2014

BY:.....

T.M. Set screws alt. T.M. 19
Not put. cannot be
Rep. T.M. check over +
Test AT 1/2 cost

Q

