

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9607

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/2/2013		12/1/2013			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bret	Owens	1684 Stephenson Rd.	Boston	GA	31626		H 229-403-2365

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot a window	Cause:4079 Other - Unexamined			Unknown
S FSR	Concern:1007 Fired on Safe Release			
C				

12/2/13: Customer called in. He stated his rifle fired on safe release & he shot a window - no injury. He stated he has never had this issue before. He said a gunsmith told him that Remington has issues with the Model 700. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm-08	27453	G6246668		3/28/2002 8:38:55 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost	Repair/Replacement Date					

12/5/13: Mailed ARS, letter, SR paperwork. Box order# 1571143. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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## ARS LABEL REQUEST FORM

<b>DATE:</b> 12/05/2013	<b>Service Request #</b> SR00070200
<b>QUANTITY:</b> 1	<b>WEIGHT PER PACKAGE:</b> 10 LBS
<b>REQUESTED BY:</b> fulcherdm	
<b>email address:</b> I WILL MAIL LABEL	

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	BRET OWENS 1684 STEPHENSON RD. BOSTON, GA 31626 US SR00070200  Email:
<b>RETURN ITEM TO:</b>	ILN  Arms Services



4XX598      DEC 5, 2013      ALL CURR USD      1 OF 1  
 SVC GND COM      ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969066378428  
 REF 1:SR00070200  
 REF 2:  
  
 HANDLING CHARGE 0.00      SVC T/P USD  
 SINGLE - PIECE PUB RATE CHRG:      RS 0.60  
 DV 0.00      COD 0.00      SD 0.00  
 DC 0.00      DGD 0.00      SP 0.00  
 AH 0.00      PR 0.00  
 TOT PUB CHG 11.01      PUB + HANDLING 11.01

<b>ATTN: Product Service</b>	
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