

Remington Arms Co., Inc.
Product Service
Legal Case #:8573

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299267	2/4/2013	2/5/2013	2/5/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Andrew	Paskovitch	1122 Rt 981	Latrobe	PA	15650		H 724-532-0294 C 724-544-9623

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Handle broke off	Cause:4006 Altered Adjustments or Components		Unknown	
S Fired on safe	Concern: 1028 Fired With Safe ON			
C				

2/21/13 Per note on SR, gun has fired on safe. Bolt handle broken off. Check headspace.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6228876	CS	4/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLEARFIELD HDWE DLEARFIELD PA		U			

CONCERN:FSR,BOLT HAND. BROKEN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				

2/21/13 Per Ilion, trigger assm has a dried lube residue and bolt handle is broken. Replace TPA and test at BLSM program price. Fit new over sized bolt to correct headspace at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/5/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		22" 243 WIN
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Worn; Functioning	SOME UPSET ON BOLT HEAD
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	PITTING FROM LEAKING PRIMERS
	Handle	Abused; Not Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	HEADSPACE EXCESSIVE CHECKED WITH A SLAVE BOLT
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	REC'D COMPLETELY UNASSEMBLED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulgcd	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	HAS A DRIED LUBE RESIDUE
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com



821
C54/6

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00040398	Serial Number / Description 6228876 Model 700243	Date of Request: 01/03/2013 Date Printed: 01/03/2013
Customer: ANDREW PASKOVITCH 1122 RT 981 LATROBE, PA 15650 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Handwritten notes: PHONES 724 532 0224 9573
C-724 544 9623

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M295 - EVALUATE AND REPAIR/SAFETY INSP.

Service Request Section
GUN HAS FIRED ON SAFE. BOLT HANDLE BROKEN OFF.
PLEASE CK. HEADSPACE

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: **6228876**
Model: **700**

RE00299267

RECEIVED
FEB 06 2013
BY:.....

Handwritten note: T.A. HAS ADRIED LUBE RESIDUE & Bolt hand. broken w. imp. TPA. + TOST and BLP for \$20. Fit new over sized Bolt to correct headspace at 1/2 normal cost.
Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00









