

Remington Arms Co., Inc.
Product Service
Legal Case #:8663

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
302176	2/27/2013	2/28/2013	2/28/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Eric	Phillips	1776 Hollow Cove Ln	Lake Charles	LA	70611		E.philleaggie@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S Delayed firing	Concern:1023 Delayed Firing - Firearms			
C				

3/4/13 Per note on SR, SMP - adult son was preparing to shoot a deer; he squeezed the trigger nothing happened; withdrew gun into the blind to pull back the bolt it fired unexpectedly. he touch the bolt, just like the man lying prone in video shown in the CNBC investigation.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/GMM REM	n/a	A6227445	XZ	12/8/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	V HOOGENHUYZE SAN ANTONIO TX	TWO PIECE BASE	U			

CONCERN: FIRED ON BOLT OPENING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	3/4/2013				

3/4/13 Per Ilion, trigger assm set screws altered. Sear spring is out of position from misassembly outside the factory. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/28/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 6MM REM
	Date Code		XZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	--Select--	007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR SPR OUT OF POSITION FROM OUTSIDE MISSASSM
	Pull	--Select--	4.5#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

22"
x 2 12/19
45
.007

Madison, NC 27025-0706 FAX: Product Service - SMP

Parts and Repairs: P:800-243-9700/F:336-548-7601 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE

YOUR RECORDS
Service Request Number / Description
SR00034479 A6227445 700
Customer: ERIC PHILLIPS
1776 HOLLOW COVE LANE
LAKE CHARLES, LA 70611 US
Email: philleaggie@yahoo.com
Date of Request: 09/2012
Date Printed: 12/2013
Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US
Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
SMP - adult son was preparing to shoot a deer; he squeezed the trigger nothing happened; withdrew gun into the blind to pull back the bolt it fired unexpectedly. he touch the bolt, just like the man lying prone in video shown in the CNBC investigation.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number: A6227445
Model: 700

RE00302176

RECEIVED
MAR 01 2013

BY:

T.A. set screws a/t. rear spr.
is out of pos. from out of
Loc. missassin. Rep. TPA, clear
post and BLP for 820 +

Q
Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00









