

Remington Arms Co., Inc.
Product Service
Legal Case #:9708

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331233	12/17/2013	12/18/2013	12/18/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Reich	1000 Timberwood Ct	Virginia Beach	VA	23454		H 757-621-0595 E robert@easterndata.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007 Fired on Safe Release		
C				

Per SR00070389 Service Request Section, safety locked up when safety does engage rifle will fire. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WSM	26309	S6537531	DZ	9/23/2005 8:05:46 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HENRYS TACKLE LLC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over, and test at 50% discount						
Repair/Replacement Cost	Repair/Replacement Date					

12/19/13: Per Ilion, "trigger assembly dirty and sticky, sear binds to side plates and sear engagement screw is altered. Can offer to replace trigger assembly, check over and test fire at 1/2 cost." jbi 12/30/13: Customer called into Consumer Service and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	12/18/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description	24" 270 WSM SS	
	Date Code	DZ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY SEAR BINDS TO SIDEPLATES
	Pull	---Select---	N/A
	Altered	True	SEAR ENGAGEMENT ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	



[illegible]

www.Remington.com

24"
DZ9/

PS 33598











