Remington Arms Co., Inc. Product Service Legal Case #:9708

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 331233 12/17/2013 12/18/2013 12/18/2013

Customer Information

Last Type Business Street City State Zip Age Contact Name Name

H 757-621-0595 1000 Timberwood Virginia Incident Robert Reich VA 23454 E Ct Beach

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause:4006 Altered Adjustments or Components

Unknown

S FSR Concern:1007 Fired on Safe Release

C

Per SR00070389 Service Request Section, safety locked up when safety does engage rifle will fire. jbi

700/270 WSM

Firearm Information

Mfg. Type CF/BA Model/Ga.

SKU 26309 Serial Bbl.

DOM S6537531 DZ 9/23/2005 8:05:46 PM

robert@easterndata.com

Remington **Date Purchased**

Where Purchased

Accessories Original Owner

HENRYS TACKLE LLC

U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Cash Cash Settlement Release of Claims Release Date Reimbursement Date Date Settlement APV APV

Per Ilion, replace trigger, check over, and test at 50% discount

> Repair/Replacement Repair/Replacement Cost Date

12/19/13: Per Ilion, "trigger assembly dirty and sticky, sear binds to side plates and sear engagement screw is altered. Can offer to replace trigger assembly, check over and test fire at 1/2 cost." jbi 12/30/13: Customer called into Consumer Service and approved quote with a credit card, jbi

Examination[Remington/CF/BA]

ļ	Part	Sub-Part	Code	Comment

http://cps03sp01.remington.com:99/Remington PSA/PrintDisplay.aspx?ID=9708&Type=... 1/14/2014

	Examiner	7	B.TRAVIS
	Exam Date	Ī	12/18/2013
Examination	Product Type		RF
	Action Type		A
	Assigned To	1	S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
	Description		24" 270 WSM SS
	Date Code	Ī	DZ
	Bore Plugged	False	
1	Bulged	False	
Barrel	Fired	False	1
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	7
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	Ī
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	Ī
_	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	7
	Fore End Condition	Select	
D :	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
C - C-+ -	Description		STANDARD SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY SEAR BINDS TO SIDEPLATES
Trigger	Pull	Select	N/A
	Altered	True	SEAR ENGAGEMENT ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

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http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9708&Type=... 1/14/2014

12-09 2013

12 09 2013

Date of Request:

Date Printed:

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number | Serial Number / Description

SR00070389

\$6537531

Model 700\$ RIFLE Caliber: 270

Customer:

ROBERT REICH

1000 TIMBERWOOD COURT VIRGINIA BEACH, VA 23454 US

cinacion: Anus Services 14 Hoeller Ave Ilion, NY 13357 US

Email:

Email: robert@easterndata.com

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M640 - SAFETY DOES NOT ENGAGE PROPERLY

Service Request Section

SAFETY LOCKED UP

WHEN SAFETY DOES ENGAGE REFLE WILL FI.

Parts And Service Details

Material

Type

Description

Warranty

Disc Amount

AY: -----

T. A. Linty, Sticky SeAZ BINDS To sidephates & seas engagement. Screwalt, can often to My. TA. check out + Yest At/1 cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: Est Sales Tax:

.00 .00

Grand Total:

\$.00











