

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8412

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293946	12/21/2012	1/2/2013	1/2/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gary	Replogle	901 Broadway	Altoona	PA	16601		E.dongary47@gmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S	Gun has fired when the safety was pushed off	Concern:1007 Fired on Safe Release		
C				
1/9/13 Per note on SR, gun has fired when the safety was pushed off.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6447257	KO	5/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE GUN SHOP CLEARFIELD PABBL. AC	TWO PIECE BASE,AFT MKT STK AND DM PLATE	U			

## CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	1/9/2013				

1/9/13 Per Ilion, trigger assm dirty, sticky, rusty. Trigger assm sluggish return. Replace TPA, clean, test at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/2/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		KO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY TRIG RETURN SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,AFT MKT STK AND DM PLATE

Parts and Repairs: P:800-243-9700 F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. We will use this as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN YOUR RECORDS.**

<b>Service Request Number</b>	<b>Serial Number / Description</b>	<b>Date of Request</b>
RE00037056	A6447257	11/30/2012
	Model 0700	Date Printed: 11/30/2012

**Customer:**  
GARY REPLOGLE  
901 BROADWAY  
ALTOONA, PA 16601 US

Email: dongary47@gmail.com

**Destination:**  
Arms Services  
14 Hoefler Ave  
Elion, NY 13357 US

Email:

Our request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**

1123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
1240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**

Per consumer's email:

The gun has fired when the safety was pushed off.

**Parts And Service Details**

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: A6447257

Model: 700



RE00293946

RECEIVED  
JAN 03 2013

BY: .....

T.A. dirty, sticky, rusty trigger was a sluggish return. After FPA, CLEAN + test and. BLP Ron \$20 +

Sub Total:	.00
Est Sales Tax:	.00
<b>Grand Total:</b>	<b>\$ .00</b>

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

**THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.**

<b>Repair Number</b> RE00293946	<b>Serial Number / Description</b> A6447257 Model 700 Center Fire Caliber: 7 MM REM MAG LH	<b>Date Received:</b> 12/21/2012 <b>Estimate Date:</b> 01/09/2013 <b>Date Printed:</b> 01/09/2013						
<b>Customer:</b> GARY REPLOGLE 901 BROADWAY ALTOONA, PA 16601 US		<b>Return To:</b> GARY REPLOGLE 901 BROADWAY ALTOONA, PA 16601 US						
<b>Please Circle One:</b> VISA MC DISCOVER Card No. _____ Exp Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<table border="1" style="width:100%"><tr><th colspan="2">Problems</th></tr><tr><td style="width:50%"><b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION</td><td style="width:50%"><b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td></tr></table>			Problems		<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
Problems								
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<b>Technician Comments</b> trigger assm dirty and rusty, trigger has a sluggish return.replace trigger plate assm,clean and test fire under bolt lock program for \$20.00 + shipping								
<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
F305572B	Part	700 X-MARK PRO TRIG ASSB LH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
<b>Sub Total:</b>								37.00
<b>Est Sales Tax:</b>								2.22
<b>Grand Total:</b>								\$39.22









