

Remington Arms Co., Inc.
Product Service
Legal Case #:8562

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299028	2/1/2013	2/4/2013	2/4/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Richard II	11337 Meadow View Dr	Denham Springs	LA	70726		E allyjrichard@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Gun went off when going from safe	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release	Unknown	
C				

2/20/13 Per note on SR, gun went off when going from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6229595	BQ	1/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	SCOPE BASE,BOTTM HALF FRT RING	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/20/13 Per Ilion, trigger assm has a dried & sticky lube residue causing parts to bind and work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner:		B.TRAVIS
	Exam Date		2/4/2013

Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		BQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	

Trigger	Condition	Slightly Worn; Not Functioning	HAS A DRIED AND STICKY LUBE RESIDUE,PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTM HALF FRT RING

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700; F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your request. **RETAIN THIS COPY FOR YOUR RECORDS**

Request Number: **SR00041998**
Serial Number / Description: E6229595
Model 700 RIFLE Caliber: 270

Customer:
James R. Richard II
11337 Meadow View Dr.
DENHAM SPRINGS, LA 70716 US

Email: allyrichard@yahoo.com

Destination:
Arms Services
14 Hoefler Ave
Hion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

22"
BQ1/96
10+
1013

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M295 - EVALUATE AND REPAIR/SAFETY INSP.

Service Request Section
gun went off, when going from safe to fire.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: E6229595
Model: 700



RE00299028

RECEIVED
FEB 05 2013

BY:

T.A. has a dried & sticky
tube residue causing parts
to bind & work sluggish. can
often to rep. TPA clean + test at
1/2 hour cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	0.00
Est Sales Tax:	0.00
Grand Total:	\$.00







