

Remington Arms Co., Inc.
Product Service
Legal Case #:6974

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/2/2011	6/19/2013	11/24/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Carl	Rickard	PO Box 585	New Haven	WV	25265		C 304-675-0064

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in truck roof	Cause:4064	Not Examined by Product Service		Unknown
S	Concern:1008	Fired on Bolt Closing		
C FBC				

12/2/11: Customer called in. He stated he bought gun new 3 wks ago. He said the gun had FBC on 11/24/11 while standing outside of his truck. A bullet went through the roof of the truck. No injury. He wants us to buy back the rifle & pay for his truck repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						

Repair/Replacement Cost	Repair/Replacement Date

12/2/11: Mailing ARS & forms. df 6/19/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE: 12/06/2011	Service Request # SR00005940
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	CARL RICKARD PO BOX 585 NEW HAVEN, WV 25265 US SR00005940 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 DEC 6, 2011 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX5969065324004 ALL CURRENCY USD
 REF 1:SR00005940
 REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00	COD 0.00 RS 0.50
DC 0.00	DGD 0.00
AH 0.00	PR 0.00 ROD 0.00
TOT PUB CHG 9.04	PUB+HANDLING 9.04

AT(TN: Product Service