

Remington Arms Co., Inc.
Product Service
Legal Case #:8699

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304307	3/12/2013	3/13/2013	3/13/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Rick's Gun Shop	---	Rick's Gun Shop	77 Brook Rd.	East Burke	VT	05832		W 802-626-1014 E gorham1123@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FBO	Concern: 1020 Fired on Bolt Opening			
C				

SR# 47312 - Reason for Return: Bolt Lock Safety Modification. The dealer included a note w/rifle - "When the owner of this rifle had his daughter hunting she took off the safety and lifted the bolt handle and the gun fired. Please repair". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6331115	OI	7/1/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	SHAWMUT DIST KITTELY ME		U			

CONCERN: FIRED LIFTING BOLT

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Rembursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM			Remington/700/CF/BA			
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

3/15/13: Per Ilion - Could not duplicate concern. TA dirty & sticky. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/13/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	POOR MAINTENANCE
Barrel	Description		22" 3006 SPRG
	Date Code		OI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	BUTT PLATE MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	6.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

Parts and Repairs: P-800-544-8892 F-336-548-7801

www.marlinfirearms.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS

22"
017/76
6.5#
010

Service Request Number
SR00047312

Serial Number / Description
A6331115
Model R5792

Date of Request: 03.07.2013
Date Printed: 03.07.2013

8699

Customer:
RICKS GUN SHOP
17 BROOK RD
EAST BURKE, VT 05832 US

Destination:
Arms Services
14 Hoefler Ave
Helen, NY 13357 US

Email: gorham1123@charter.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

A6331115

Model: 700



RE00304307

RECEIVED
MAR 15 2013

BY:

could not dup. concern
T.A. dirty & sticky. Rpr
TPA, clean & test and
B&P Con 20 +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00



RICK'S GUN SHOP, INC.

Rick Gorham
77 Brook Road
EAST BURKE, VT 05832
(802) 626-1014

CUSTOMER'S ORDER NO.	PHONE	DATE <u>3/8/13</u>
NAME <u>Remington Repair</u>		
ADDRESS		

The Butt Plate was removed by owner
and a slip on installed

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
<u>and a slip on installed</u>						
QTY.	DESCRIPTION	PRICE	AMOUNT			
1	Remington					
	700 30-06					
	ser# A6331115					
	When the owner					
	of this rifle had					
	his daughter hunting					
	she took off the safety					
	and lifted the bolt					
	handle and the gun					
	fired.					
	Please Repair					
RECEIVED BY		TAX				
		TOTAL				

1250

All claims and returned goods MUST be accompanied by this bill.

THANK YOU







