

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9354

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/24/2013					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		H.S.	Robichaux	4433 Boquet St.	Bourg	LA	70343		H 985-594-5800

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

10/24/13: Customer called in. He stated the rifle fired while closing the bolt last year when hunting. Customer did not have an incident date. He stated no damage, No injury. He said he wants to have the rifle checked out by a gunsmith in his area & if the gunsmith tells him it needs to come to us - he will call me back so I can send him a shipping label and rifle box. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	C6880005		4/29/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART DISTR CENTER #8303		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost		Repair/Replacement Date				

10/28/13: Mailed ARS, letter, SR paperwork to customer in case he wants to send gun into Ilion. Box order# 1556013. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE: 10/28/2013	Service Request #	SR00065613
QUANTITY: 1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY: fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	H.S. ROBICHAUX 4433 BOQUET ST. BOURG, LA 70343 US SR00065613 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 OCT 28, 2013 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067344257
 REF 1:SR00065613
 REF 2:

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE	CHRG:	SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 11.68	PUB+HANDLING	11.68

ATTN: Product Service	
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