

Remington Arms Co., Inc.
Product Service
Legal Case #:8909

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
310609	5/10/2013	5/13/2013	5/13/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Rock Mountain Shooter Supply		Rock Mountain S	3507 East Mulberry, Ste A	Fort Collins	CO	80524		E lcm688@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038			
S	Going off without pulling trigger	Could Not Duplicate Concern		
C	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
5/16/13 Per note on SR, going off with live ammo, without pulling trigger.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	C6484519	XJ	1/4/1990
Date Purchased	Where Purchased	Accessories	Original Owner			
	TRUE VALUE HARDWARE & V&S	SCOPE BASE	U			

CONCERN:FIRES WITHOUT PULLING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

5/16/13 Per Ilion, could not duplicate concern. Trigger assm engagement screw altered. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/13/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		XJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	ENGAGEMENT SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
4514/8
3#
1013

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00052555		Serial Number / Description C6484519 Model 700 RIFLE		Date of Request: 05/06/2013 Date Printed: 05/06/2013	
Customer: ROCK MOUNTAIN SHOOTER SUPPLY 3507 EAST MULBERRY SUITE A FORT COLLINS, CO 80524 US Email: km688@yahoo.com			Destination: Arms Services 14 Hoefler Ave Llano, NY 13357 US Email:		
Your request for service on this item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M994 TRIGGER					
Service Request Section Check trigger assembly. Please replace if needed. Firing off, with live ammo, without pulling t					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: C6484519</p> <p>Model: 700</p> <p>RE00310609</p> </div> <div> <p>RECEIVED</p> <p>MAY 14 2013</p> <p>BY:</p> <p>could not dup. concern. T.A. Engagement screw A.H. can not to up. TPA, clean + Test at 1/2 normal cost.</p> </div> </div>					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
<div style="display: flex; justify-content: flex-end;"> <div>Sub Total: .00</div> <div>Est Sales Tax: .00</div> <div>Grand Total: \$.00</div> </div>					

Customer reports cocking piece fall off when bolt is closed on live round. In testing, I could not duplicate with dummy rounds regardless of how many times I tried. Please repair or replace trigger. Return gun to Rocky Mountain Shooter's Supply, 3507 E. Mulberry, Suite A, Fort Collins Colorado, 80524. Our phone # is 970-221-5133. Thank you.

RECEIVED
MAY 14 2013

BY:.....









