

Remington Arms Co., Inc.
Product Service
Legal Case #:9085

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
316908	8/2/2013	8/5/2013	8/5/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Rody's Gun Shop		Rody's Gun Shop	3 Chateau Dr.	Newport	NH	03773		W 603-863-3356 E rodysgunshop@myfairpoint.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	FSR	Concern:1007	Fired on Safe Release	
C				

Per SR00057595 Service Request Section, consumer claims accidental discharge when safety was disengaged. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	25829	C6361435	AJ	3/16/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY'S SPORT CENTER INC.		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, clean, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

8/6/13: Called and left message about quote with Rody's Gun Shop. jbi 8/7/13: Received call from Henry with Rody's Gun Shop. He approved quote and paid with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	8/5/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	24" 243 WIN HB	
	Date Code	AJ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
	Lift	---Select---	.015

Scar	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00316908	C6361435	08/02/2013
	Model 700 RIFLE Caliber: 243 WN	Estimate Date:
		08/05/2013
		Date Printed:
		08/06/2013

Customer:

RODY'S GUN SHOP
3 CHATEAU DR
NEWPORT, NH 03773 US

Return To:

RODY'S GUN SHOP
3 CHATEAU DR
NEWPORT, NH 03773 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported:

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M640 - SAFETY DOES NOT ENGAGE PROPERLY

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly dirty and sticky.trigger assembly set screws altered.trigger not returning properly.can offer to replace trigger assembly, clean and t
est fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: .00

Grand Total: \$77.00

RODY'S GUN SHOP LLC

3 CHATEAU DR. NEWPORT, NEW HAMPSHIRE 03773
(603) 863-3356

24"
AS 3/89
2#
1015

9085

Arms Service
14 HOEFLEER AVE
ILION NY 13357

Sir,

AS PER OUR PHONE CONVERSATION I AM
RETURNING THE ENCLOSED MOD TOG FOR

REPAIR SEE OWNERS ATTACHED NOTE.

REPAIR AS NEEDED ANY CHARGE, PLEASE

BILL RODY'S

Manny Thacker

Henry Rodwin

Serial
Number:

C6361435

Model: 700



RE00316908

TRIG. ASSM. dirty & sticky
T.A. set screws altered.
TRIG. not set properly.
CANNOT get to app. TOP CHAN
a rest at 1/2 norm cost.

RECEIVED
AUG 06 2013

BY:.....

Q

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repair: P-800-243-9700 F-336-348-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00037393	Serial Number / Description C6361433 Model 700 RIFLE Caliber: 243	Date of Request: 07/26/2013 Date Printed: 07/26/2013
Customer: RODY'S GUN SHOP 3 CHATEAU DR NEWPORT, NH 05773 US	Destination: Arms Services 14 Hoefler Ave Hickory, NY 13357 US	
Email: rodygunshop@myfairpoint.net		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M640 - SAFETY DOES NOT ENGAGE PROPERLY		
Service Request Section consumer claims accidental discharge with safety was disengaged.		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price Disc Amount

Gun went off with a round in the chamber and moving the safety from the safe position to the fire position. without touching the trigger.

Jeff Bates

927-4066 (H)
496-6596 (C)

Sub:	.00
Tax:	.00
Total:	\$.00







