

Remington Arms Co., Inc.
Product Service
Legal Case #:9377

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
325831	10/30/2013	10/31/2013	10/31/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels All Sports		Scheels All Spo	800 Kirkwood Mall	Bismarck	ND	58504		W 701-255-7255
Incident		Carter	Medalen	311 1st St. N.E.	Rugby	ND	58468		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Per note from Scheels, "Customer says rifle will discharge when pushing from "on" safe to "off" safe." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RUM	26308	S6467713	CX	4/3/2003 2:36:04 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

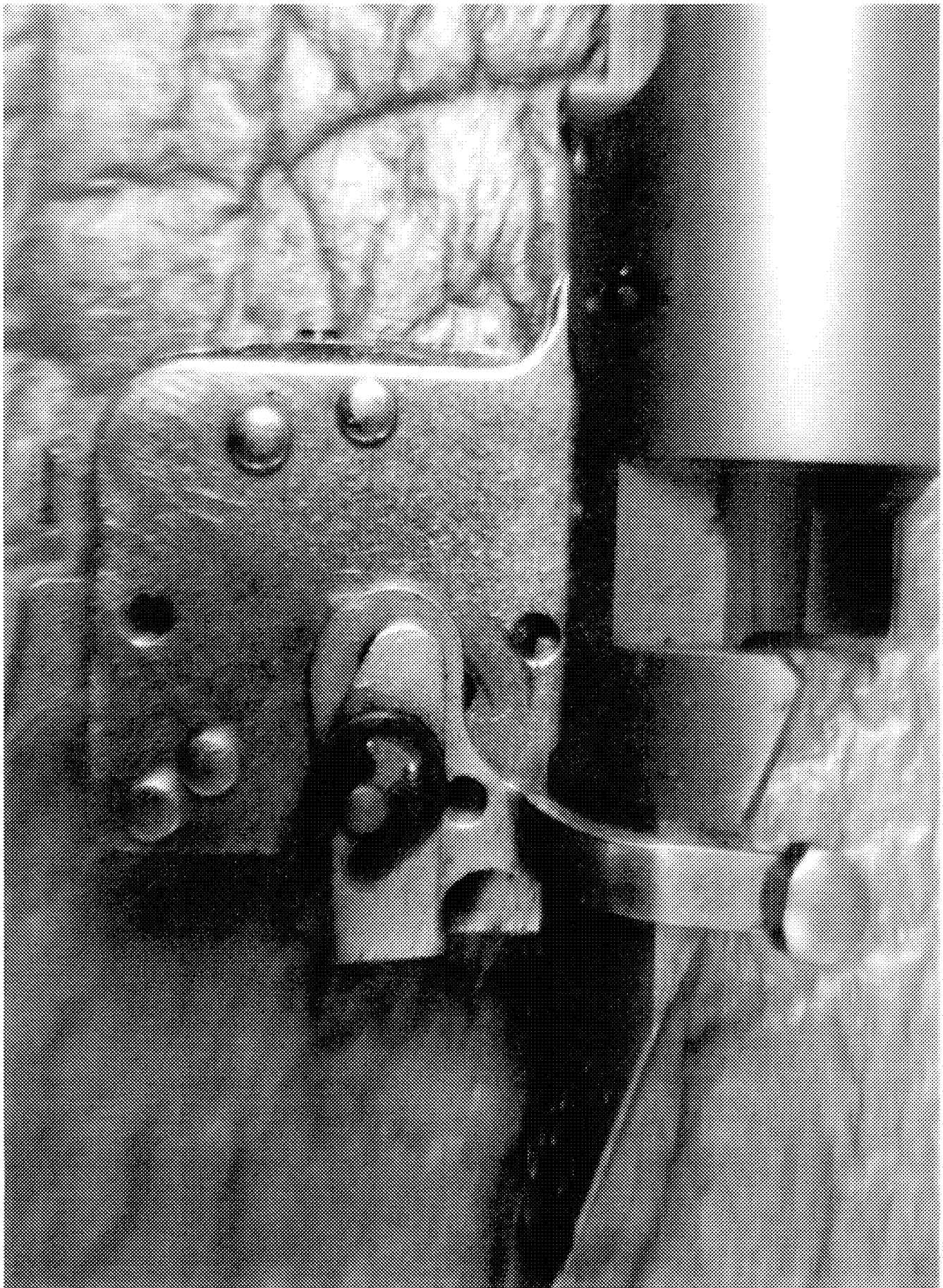
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over, and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$59					

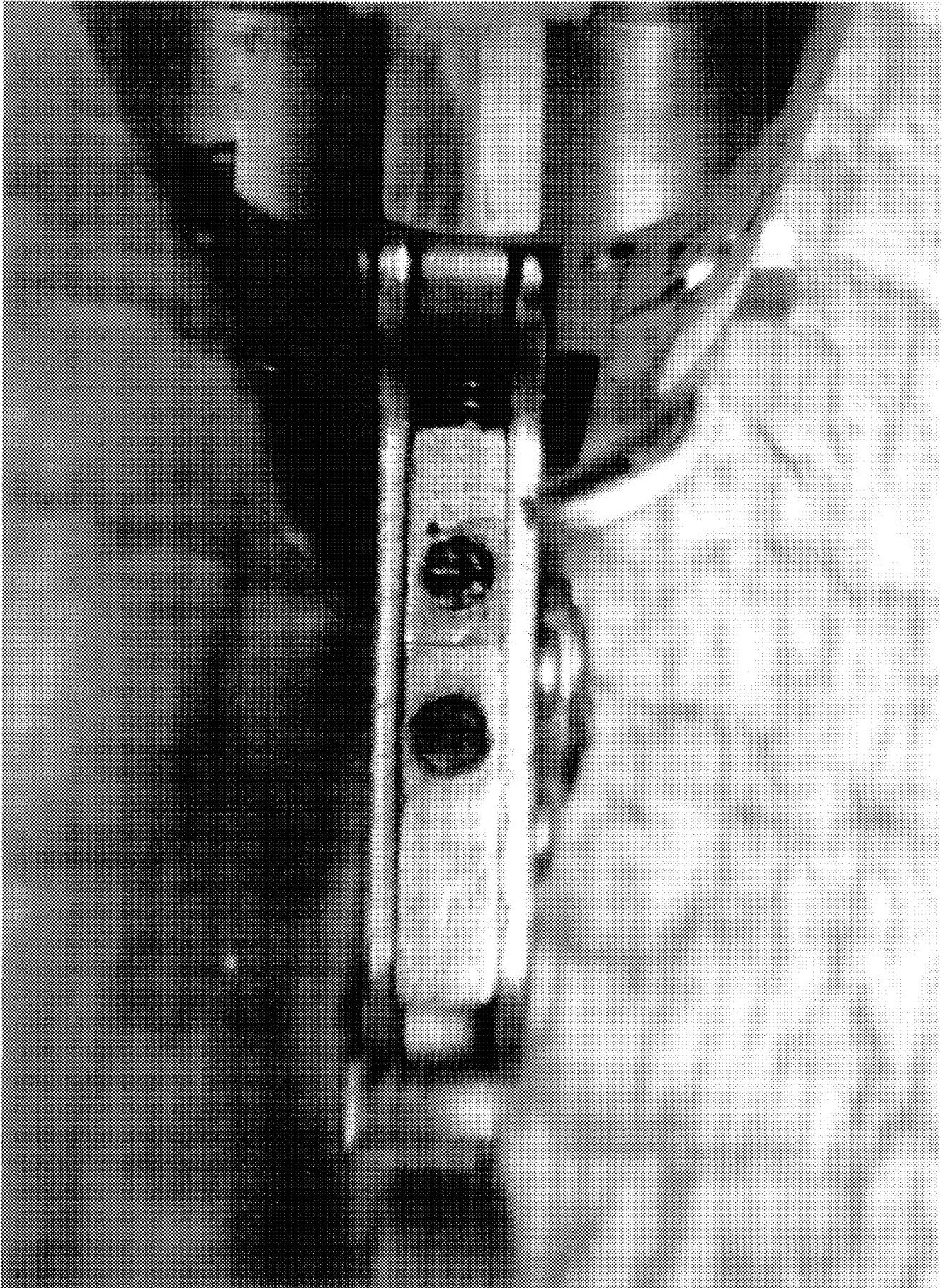
11/1/13: Per Ilion, Could not duplicate, change trigger to restore customers confidence in rifle at n/c. Trigger dirty and residue build up, Please do not use products as WD-\$) this creates a tar like substance that becomes sticky and could cause malfunctions. jbi

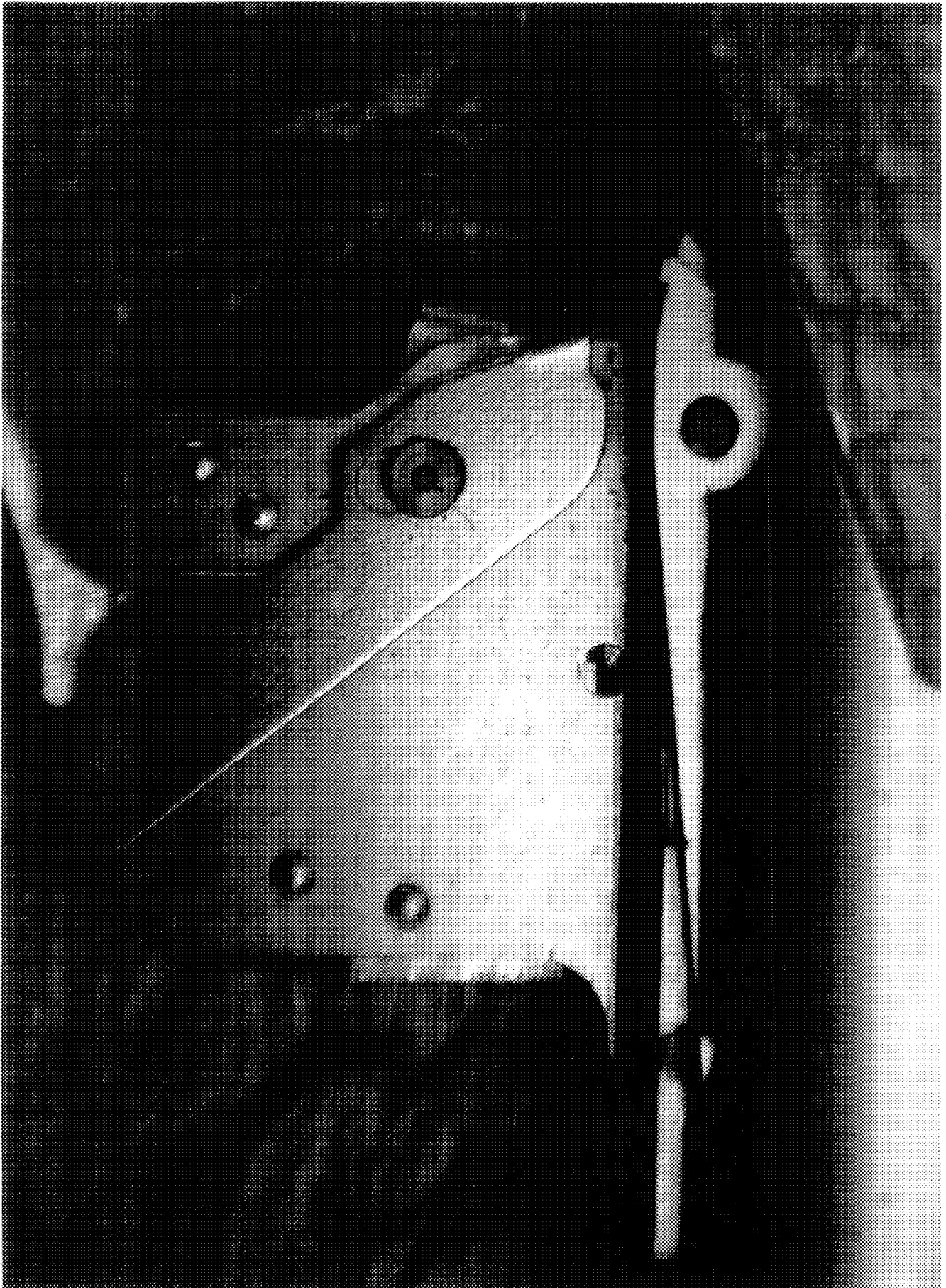
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/31/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM RUM SS
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	









SCHEELS
Firearm Repair
802 Kirkwood Mall
Bismarck, ND 58504
Phone 701-255-7255 • Fax 701-258-0245

9377

2365

X
26
4/10
4/10
10

ATTENTION: The estimated time on repairs is 6 to 8 weeks depending on the availability of parts needed to repair your Firearm.
DO NOT leave scopes, slings, cases etc... with the firearm, they may get lost or misplaced in the shuffle.

RECEIVED BY Jacob Meigun DATE 10/21 2013
HOME PHONE _____ OTHER PHONE 701-204-0011

CUSTOMER NAME <u>Carter Medalen</u>		ADDRESS <u>311 1st St. NE</u>	
CITY <u>Rugby</u>	STATE <u>ND</u>	ZIP <u>58368</u>	
MAKE <u>Remington</u>	MODEL <u>700 LSS</u>	CAL/GA <u>12mm Rem. 1114mm</u>	
SERIAL NO. <u>5646 7713</u>	INSURANCE VALUE <u>800</u>		

CUSTOMER SIGNATURE _____

DESCRIPTION OF SERVICE TO BE DONE

- Please inspect safety -
 - Customer says rifle will discharge when pulling from "DA" safe to "DA" safe.
 - Repair or replace as needed -
- Thank You*

FOR OFFICE USE ONLY

DATE SHIPPED _____ 20 _____ SHIPPED BY _____

SENT TO:

COMPANY NAME <u>Remington Direct</u>		ADDRESS _____	
CITY _____	STATE _____	ZIP _____	

RECEIVED
NOV 01 2013

BY: _____

DATE RETURNED _____ 20 _____

CUSTOMER CONTACTED _____ 20 _____ NA / LMOM / LMWP

CONTACTED _____ AMOUNT DUE \$ _____

Serial Number: **S6467713**

Model: **700**



RE00325831

REPAIR STATUS

could not dup. concern
T.A. duty. to restore conf.
in 12. Ple can offer to rep
T.A. check over + no ST
at 1/2 cost.

IES FIREARM PINK - CUSTOMER COPY