

Remington Arms Co., Inc.
Product Service
Legal Case #:8543

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298376	1/1/2913	1/30/2013	1/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Schultz	3201 North Consul Rd	Bethany	OK	73008		E bing4ever05@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired when moving from safe to fire position	Concern:1007	Fired on Safe Release	Unknown
C				

2/18/13 Per note on SR, gun went off going from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	B6493059	ED	10/1/1983
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHLAND WHLSE MONROE LA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

2/18/13 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	4#
	Altered	True	SEALANT MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P.800-245-9700/F.336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00042074	Serial Number / Description B6493059 Model 700 RIFLE Caliber: 270	Date of Request: 01/16/2013 Date Printed: 01/16/2013												
Customer: TIM SCHULTZ 3201 NORTH CONSUL RD BETHANY, OK 73008 US Email: bing4ever05@yahoo.com		Destination: Arms Services 14 Heffler Ave Ilion, NY 13357 US Email:												
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.														
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR/SAFETY INSP.														
Service Request Section PLEASE CHECK BOLT AND TRIGGER ASSM. GUN WENT OFF, GOING FROM SAFE TO FIRE.														
<table border="1"> <thead> <tr> <th>Parts And Service Details</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="6"> Serial Number: B6493059 Model: 700 RE00298376 could not sup. concern T.A. Dirty + stroke CAN open to rep. TPA, clear + to ST AT 1/2 normal cost </td> </tr> </tbody> </table>			Parts And Service Details	Qty Needed	Warranty	Price	Disc	Amount	Serial Number: B6493059 Model: 700 RE00298376 could not sup. concern T.A. Dirty + stroke CAN open to rep. TPA, clear + to ST AT 1/2 normal cost					
Parts And Service Details	Qty Needed	Warranty	Price	Disc	Amount									
Serial Number: B6493059 Model: 700 RE00298376 could not sup. concern T.A. Dirty + stroke CAN open to rep. TPA, clear + to ST AT 1/2 normal cost														
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the														
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00														

RECEIVED
JAN 31 2013

BY:

<http://mail.aol.com/37288-111/aol-6/en-us/mail/get-attachment.aspx?uid=32701540&folde...> 1/16/2013

Jan. 21, 2013

To whom it may concern,

Please notify me when repairs all finished.
Let me know how and when you are
shipping it back. My phone number (405) 495-7442.
My email ~~is~~ schultz@crecentservice.net

Sincerely yours,
Shaina Schultz.





