

Remington Arms Co., Inc.
Product Service
Legal Case #:9126

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
318542	8/19/2013	8/20/2013	8/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steve	Schwab	60430 Adobe Road	Joshua Tree	CA	92252		H 760-774-0221 E steves@hdwd.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Per SR00058619 Service Request Section, when the safety is taken off, the gun discharges. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6725364	LV	2/7/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	WEST HOEGEE GLENDALE CA	TWO PIECE SCOPE BASE,MUZZLE BRAKE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly, clean, and test fire under bolt lock program for \$20.00 + shipping.						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

8/21/13: Per Ilion, trigger assembly is dirty and the set screws are altered. Replace TPA, clean, and test under BLP for \$20 plus S&H. Called customer with quote. He said that he will call back with credit card information. Received call from customer, approved with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		LV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		BOLT LOCK SAFETY

Safety	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE, MUZZLE BRAKE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00318542	A6725364	08/19/2013
	Model 700 Center Fire Caliber: 30 -06 sprg	Estimate Date: 08/20/2013
		Date Printed: 08/21/2013

Customer:	Return To:
STEVE SCHWAB	STEVE SCHWAB
60430 ADOBE ROAD	60430 ADOBE ROAD
JOSHUA TREE, CA 92252 US	JOSHUA TREE, CA 92252 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M576 - REPLACE TRIGGER ASSM UNDER RECALL	

Technician Comments

trigger assembly dirty and set screws altered. replace trigger assembly, clean as needed and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
						Sub Total:		37.00
						Est Sales Tax:		.00
						Grand Total:		\$37.00

Madison, NC 27025-0700

Parts and Repairs: P.800-243-9700 F.336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

221
✓ 2/7
2#
1011

Service Request Number SR00058619	Serial Number / Description A6725364 Model R5793	Date of Request: 08-01-2013 Date Printed: 08-08-2013
Customer: STIEVE SCHWAB 60430 ADOBE ROAD JOSHUA TREE, CA 92522 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: STEVES@HDWD.COM	Email:	

9126

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

STIEVE SCHWAB 760 774-0221

THANK YOU

Reason For Return
M576 - REPLACE TRIGGER ASSM UNDER RECALL

Service Request Section
WHEN THE SAFETY IS TAKEN OFF THE GUN DISCHARGES.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

A6725364

Model: 700



RE00318542

RECEIVED
AUG 21 2013

BY:

part
T. A. Set screws all.
Up. TOA, clean test and
BCP Bol 20 +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Q
Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00









