

Remington Arms Co., Inc.
Product Service
Legal Case #:8648

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
301078	2/18/2013	2/25/2013	2/25/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Leonard Ted	Sheets	375 Blacklick Rd.	Millersport	OH	43046		H 740-467-3991

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 44584 - Service Request Section: Accidental discharge. Mr. Sheets included a note that stated: This gun fires without anyone touching the trigger, if you bring the bolt back and close it, and then put the safety to the forward position the gun will dry fire every time. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6805605	XY	12/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per customer request - returned as received						

Repair/Replacement Cost Repair/Replacement Date

2/28/13: Per Ilion - Chamber has an extreme max headspace condition. Trigger assembly has a dried & sticky lubrication residue causing parts to bind & work sluggish. Replace TA, clean & test under BLM - Quote. Replace bolt to correct headspace at 25% discount - quote. Customer called in & is upset over being quoted for the repair. He feels it should be done at no charge. I went over our findings in the exam & he is fully aware of the condition of his rifle. Mr. Sheets asked me to returned the gun as received. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/25/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		XY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	HAS EXTREME MAX HEADSPACE
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	---Select---	DIRTY,STICKY PARTS BIND AND SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	True	APPEARS PULL SCREW TURNED OUT AND RESEALED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2Y
x112
10+
101

Service Request Number SR00044584	Serial Number / Description 6805605 Model	Date of Request: 02/08/2013 Date Printed: 02/08/2013
Customer: LEONARD TED SHEETS 375 BLACKLICK RD MILLERSPORT, OH 43046 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Service Request Section
Accidental discharge.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

6805605

Model: 700



RE00301078

RECEIVED
FEB 26 2013

BY: _____
chamber has an extreme max
headspace condition.

Trig. assm has a dried + sticky
lubrication residue causing
parts to bind + work sluggish.
Rep. TPA, clean + test under
BCP Ron N 20. + ship. up
bolt to correct headspace AT
25% disc.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Remington
2/13/13

This note is to let you know how this gun fires without anyone touching the trigger. If you bring the bolt back and close it, and then put the safety to the forward position the gun will dry fire every time.

Ted Sheets
375 Blacklick Rd.
Millersport Oh. 43046





