

Remington Arms Co., Inc.
Product Service
Legal Case #:9331

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 324898 | 10/22/2013 | 10/23/2013 | 10/23/2013 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|---------------|------------|---------------|-----------------|---------|-------|-------|-----|---|
| Incident | Sheridan Arms | | Sheridan Arms | 2486 Midland Rd | Saginaw | MI | 48603 | | W 989-607-0130 E Sheridanarms@hotmail.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|-----------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4015 | Improper Maintenance | | |
| S FBC | Concern:1008 | Fired on Bolt Closing | Unknown | |
| C | | | | |

Per SR00064675 Service Request Section, "sear is disengaging when bolt is closed." jbi

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|-------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/300 RUM | 25971 | S6409227 | OV | 7/19/2001 9:07:52 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | ACUSPORT (OH) CORPORATION | | U | | | |

CONCERN: SEAR DISENGAGING ON BOLT CLOSING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--|-------------------|--------------|---------------|-----------------|----------------|---------------|
| replace trigger, check over, and test fire at 50% discount | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| | |

10/24/13: Per Ilion, trigger has a partially dried and sticky lube residue causing parts to bind and work sluggish. Replace trigger assembly, check over, and test at 1/2 cost. jbi 10/25/13: I called and spoke with Sage at Sheridan Arms, he approved quote with credit card. jbi

Examination[Remington/CF/BA]

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9331&Type... 10/25/2013

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|--------------------------------|-----------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 10/23/2013 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | S.NICHOLS |
| Cause | 4015 | Improper Maintenance | |
| Barrel | Description | | 26" 300 RUM SS |
| | Date Code | | OV |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | SLUGGISH |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Not Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD SAFETY |
| | Function | Like new; Functioning | |

| | | | |
|-----------------|--------------|-------------------------------|---|
| Sear | Lift | ---Select--- | .015 |
| | Notch | Slightly Worn; Functioning | |
| | Test Fired | False | |
| Feeding Test | Tests | False | |
| Trigger | Condition | ---Select--- | DIRTY,STICKY PARTS SLUGGISH AND BIND, FOLLOWS DOWN |
| | Pull | ---Select--- | 3.5# |
| | Altered | False | SEALANT PRESANT |
| | Sub-Assembly | M/700 Non-Bolt Lock | |

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

| | | | |
|---------------|--|----------------|------------|
| Repair Number | Serial Number / Description | Date Received: | 10/22/2013 |
| RE00324898 | S6409227 | Estimate Date: | 10/23/2013 |
| | Model 700 Center Fire Caliber: 300 rem ultra mag | Date Printed: | 10/25/2013 |

Customer:

SHERIDAN ARMS
2486 MIDLAND RD.
SAGINAW, MI 48603 US

Return To:

SHERIDAN ARMS
2486 MIDLAND RD.
SAGINAW, MI 48603 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly has a partially dried lubrication residue causing parts to bind and work sluggish.replace trigger assembly,check over and test fire a t 1/2 normal cost.

| ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.) | | | | | | | | |
|---|---------|---|------------|----------|--------------|-------|------|--------|
| Material | Type | Description | Qty Needed | Warranty | Qty From Inv | Price | Disc | Amount |
| F305571B | Part | 700 X-MARK PRO TRIG ASSB RH SILVER (OS) | 1 | Billable | 1 | 97.00 | 50 | 48.50 |
| 4000114 | Service | GR-SHIPING & HANDLING (GUN REPAIR) | 1 | Billable | 1 | 17.00 | 0 | 17.00 |
| 4000119 | Service | GR-TEST | 1 | Billable | 1 | 23.00 | 50 | 11.50 |

Sub Total: 77.00

Est Sales Tax: 2.91

Grand Total: \$79.91

FO BOX /VV
Madison, NC 27025-0700

ATTN: attn. Product Service

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00064675
Serial Number / Description S6409227
Model 700S RIFLE Caliber: 300

9331

Date of Request: 10/16/2013
Date Printed: 10/16/2013

Customer:
SHERIDAN ARMS
2486 MIDLAND RD.
SAGINAW, MI 48603 US

Destination:
Arms Services
14 Hoefler Ave
Lion, NY 13357 US

Email: sheridanarms@hotmail.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

sear is disengaging when bolt is closed

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ATTACH
TO GUN

JOB
NO. 082051

Date Left 10/17/13 Date Promised
Make Remington Model 700
Ser. # S6409227 Cal. 300 RUM
Owner William Ripley
Address 1208 N. 15th
City Sanford ST 15 Zip 48657
Email
Phone 949 615 2315
☐ Malfunction ☒ Action Work ☐ Clean
☐ Mount Scope ☐ Recoil Pad
☐ Other / Details

Pull Drop Pitch
Inches High Yds. Gr. Bullets
% Pattern Shot with Choke

Warranty Price Disc Amount

RECEIVED
OCT 24 2013

BY:

Serial
Number:

S6409227

Model: 700



RE00324898

T.A. has a part, dried +
sticky lube residue causing
PARTS to BIND + won't slug.
Ap. T.A. check over + test
AT 1/2 cost.

Sub Total: Q .00
Est Sales Tax: .00
Grand Total: \$.00

26"
0.77/c
3.5"
0.015







