

Remington Arms Co., Inc.
 Product Service
 Legal Case #:9586

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
330339	12/10/2013	12/3/2013	12/17/2013	12/2/2013			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ed	Simon	203 Front St	Jessup	PA	18434		H 570-561-9153

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb				
PD shot hole in blind	Cause:4038	Could Not Duplicate Concern	N	
S FSR	Concern:1007	Fired on Safe Release		
C				

12/3/13: I received call from Ed Simon, he said that while in his hunting blind he pushed the safety off and the gun fired. He said that the safety cut his thumb when this happened, but he did not get any medical treatment. He also said that he shot a hole in his blind. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	N/A	B6477051	ED	10/1/1983
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CTR MONTDALE PA	AFT MKT STK,SCOPE BASE,BOTTOM HALF RINGS	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over, and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$46					

12/3/13: Sending ARS, letter, and SR paperwork. Box sent on SAP order 1569716. jbi 12/12/13: Per Ilion, could not duplicate concern. jbi 12/16/13: I emailed Ilion to replace trigger, check over completely, and test at no charge as a goodwill gesture.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	VERY SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD SAFETY

Safety	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY PARTS SLUGGISH
	Pull	---Select---	5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT STK,SCOPE BASE,BOTTOM HALF RINGS

Remington®

24"
ED10/E
5#
.013

December 3, 2013

9586

Ed Simon
203 Front St.
Jessup, PA 18434
Phone: 570-561-9153

Ref # 9586, Model 700, Serial B6477051

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination. A box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
J.B. Irving
Consumer Affairs Administrator
Remington Arms Co, LLC / H&R
Phone: 336-548-8684
Fax: 336-548-7872

Remington
Serial
Number
B6477051
Model: 700



RE00330339

RECEIVED
DEC 12 2013

BY:.....

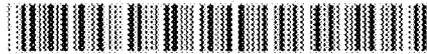
ARS LABEL REQUEST FORM

DATE: 12/03/2013	Service Request #	SR00009812
QUANTITY: 1	WEIGHT PER PACKAGE:	101.03
REQUESTED BY: <input type="text" value="Arvagh"/>	email address:	<input type="text" value="17011@atl.com"/>

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	ED SIMON 201 FRONT ST REESUP, PA 18034 US SR00009812 Email:
RETURN ITEM TO:	ILN Arms Services



444000 DEC 3, 2013 ALL CLIPP USD 1 OF 1
 SVC ENGCOM ACT WT 10.0 LBS
 TRACKING 124XN0000007000005
 REF 1:SR00009812
 REF 2:

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRUS. SVC TYP USD
 DV 0.00 CDD 0.00 RC 0.00
 DC 0.00 DGD 0.00 SO 0.00
 RA 0.00 PR 0.00 SP 0.00
 TOT PUB CHG 0.00 PLS HANDLING 0.00

ATTN: Product Service

