

Remington Arms Co., Inc.
Product Service
Legal Case #:9247

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
322572	9/30/2013	10/1/2013	10/1/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		McKinley	Smith	5014 Chamber Court	Spring Hill	FL	34609		H 352-650-6721

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	FSR Concern:1007 Fired on Safe Release			
C				

Per SR00061236 Service Request Section, gun fires when safety is moved and trigger binds not able to fire by pulling trigger. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	N/A	6640448	KY	5/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN HDW BUTLER PA		U			

CONCERN: FSR, TRIG BINDS

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly under BLP for \$20.00 + shipping and replace trigger guard at 50% discount						

Repair/Replacement Cost	Repair/Replacement Date

10/3/13: Per Ilion, trigger assembly dirty and sticky parts work sluggish. Trigger assembly set screws altered. Replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping, and replace trigger guard at 50% discount. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B. TRAVIS	
	Exam Date	10/1/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S. NICHOLS	
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
Barrel	Description	24" 7MM REM MAG	
	Date Code	KY	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	BROKEN TRIG GUARD REPAIRED OUTSIDE FACTORY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS BINDING
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED SEALANT

			MISSING
	Sub-Assembly	M/700 Bolt Lock	

Service Request

SEND WITH GUN

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"
145/7
3#
.00"

Service Request Number SR00061236	Serial Number / Description 6640448 Model 7007MM	Date of Request: 09/10/2013 Date Printed: 09/10/2013
Customer: MCKINLEY SMITH 5014 CHAMBER COURT SPRING HILL, FL 34609 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

9247

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

- M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
- M240 - BOLT LOCK SAFETY MODIFICATION
- M295 - EVALUATE AND REPAIR/SAFETY INSP.

Service Request Section

GUN FIRES WHEN SAFETY IS MOVED AND TRIGGER BINDS NOT ABLE TO FIRE BY PULLING TRIGGER AND COMPLETE SM P PROGRAM CUSTOMER WANTS TRIGGER GUARD REPLACED WITH METAL ONE.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number

6640448

Model: 700



RE00322572

RECEIVED
OCT 03 2013

BY:

T.A. Dirty + sticky park,
BIND + wo 212 sluggish.
T.A. Set screws Altered
Reg. T.A. check mount rest
und BCP Box 20 +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00









